
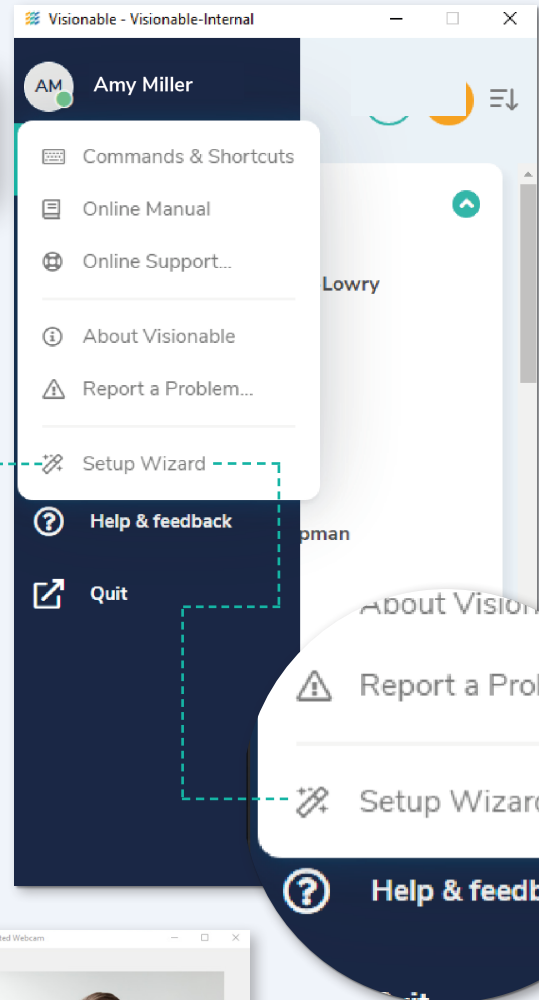
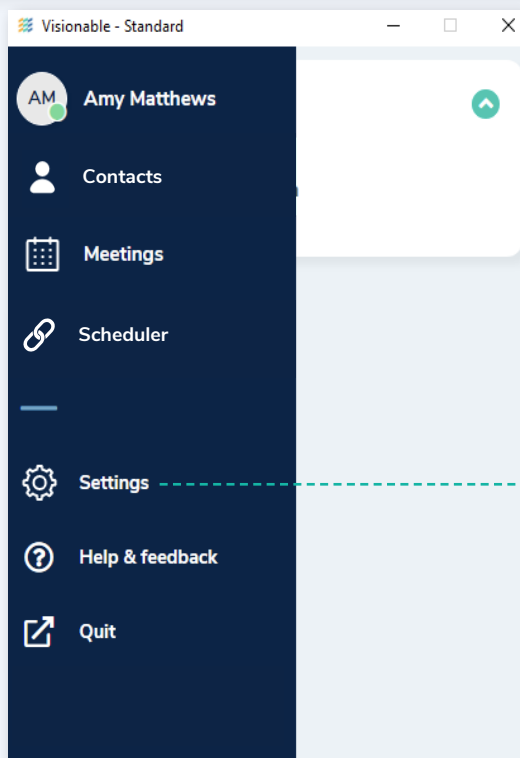


Visionable Consultation Platform

How to change your settings

When you login for the first time, your Setup Wizard will appear. You can also access this at any time to check your video and audio settings.

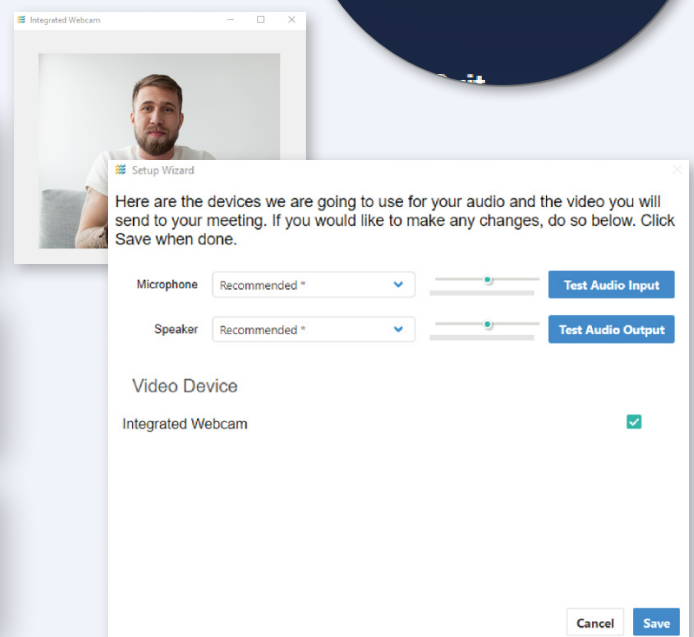
- 1 Open Setup Wizard**
Click  then 'Setup Wizard'




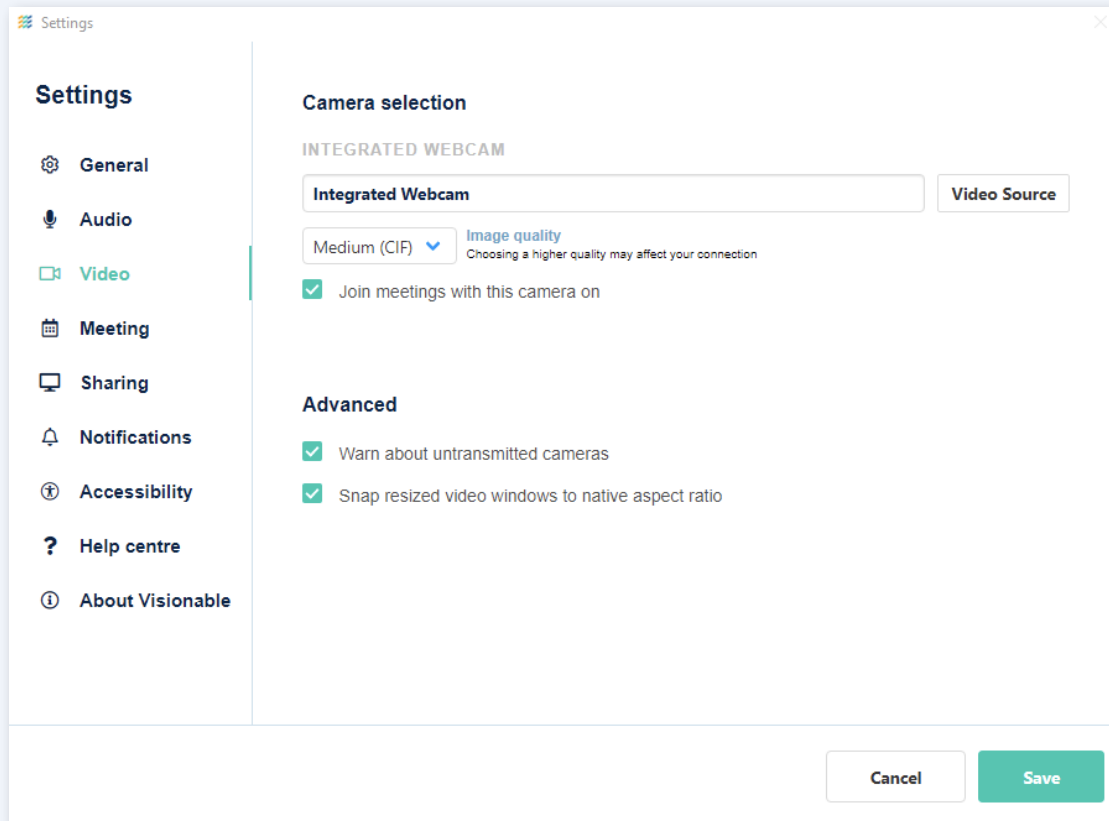
- 2 Adjust audio settings**
Use the sliders to change the volume and the drop down to pick your audio device

- 3 Test your audio**
Click 'Test Audio Input/Output' to test your sound

- 4 Adjust video settings**
Select the video device you wish to stream by ticking the checkbox




- 5** **Open 'Settings'**
Hit  then choose from the list of options. Settings are grouped, for example, all sound related settings are in 'Audio'



i **Got a problem?**
There are two ways to get help with Visionable

1. Find an answer or report a problem

Open your settings by clicking  then go to the Help Centre to access the Online Manual. From here, you can also submit a problem report and support ticket.

2. For problems with your audio and video

Open your settings by clicking  then click 'Setup Wizard'. This will allow you to test your audio and video.