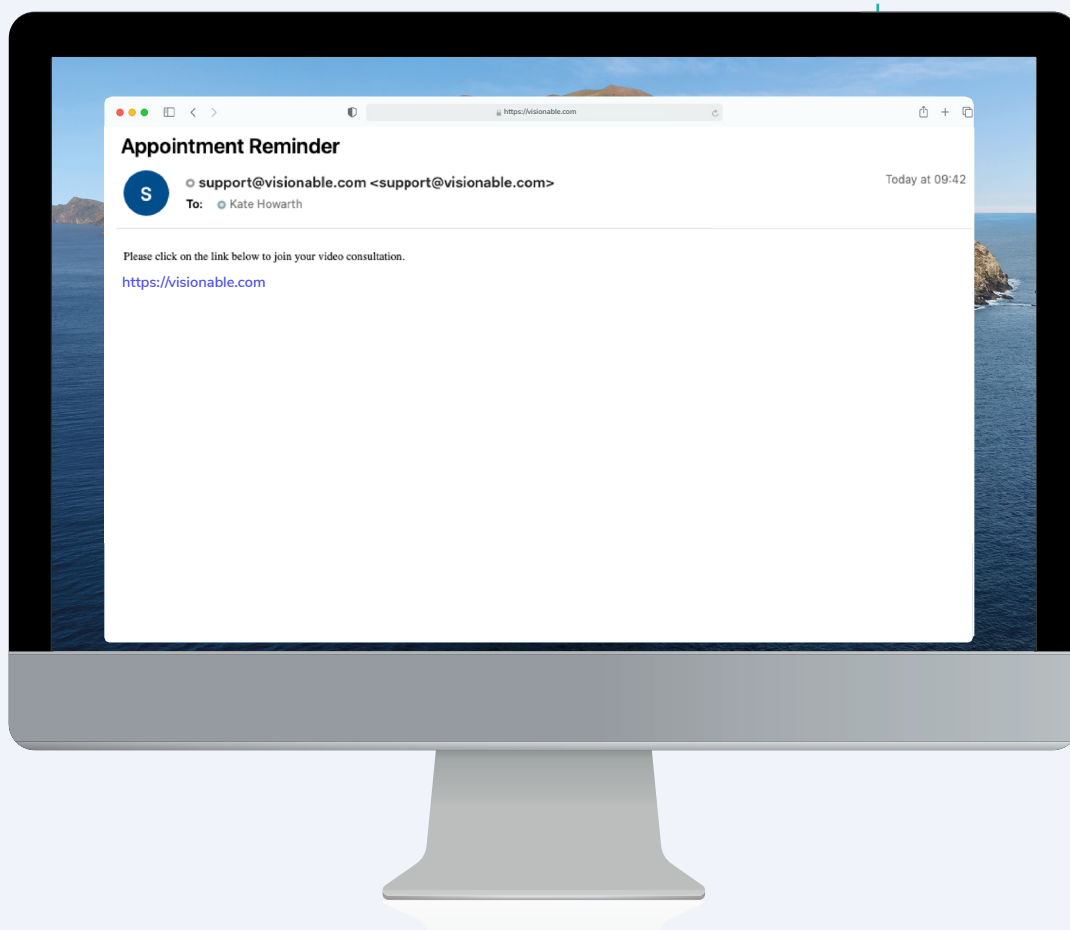# Visionable Consultation Platform
Patient joining via a desktop

Accessing your appointment

1 **Email invite**
When you receive an email invite, click on the link to join. This will open in your default internet browser.

https://visionable.com

Appointment Reminder

S   support@visionable.com <support@visionable.com>   Today at 09:42
To: Kate Howarth

Please click on the link below to join your video consultation.

https://visionable.com

i **Browser support**

Please note, the supported browsers are Chrome, Safari, Firefox and Edge

Visionable®

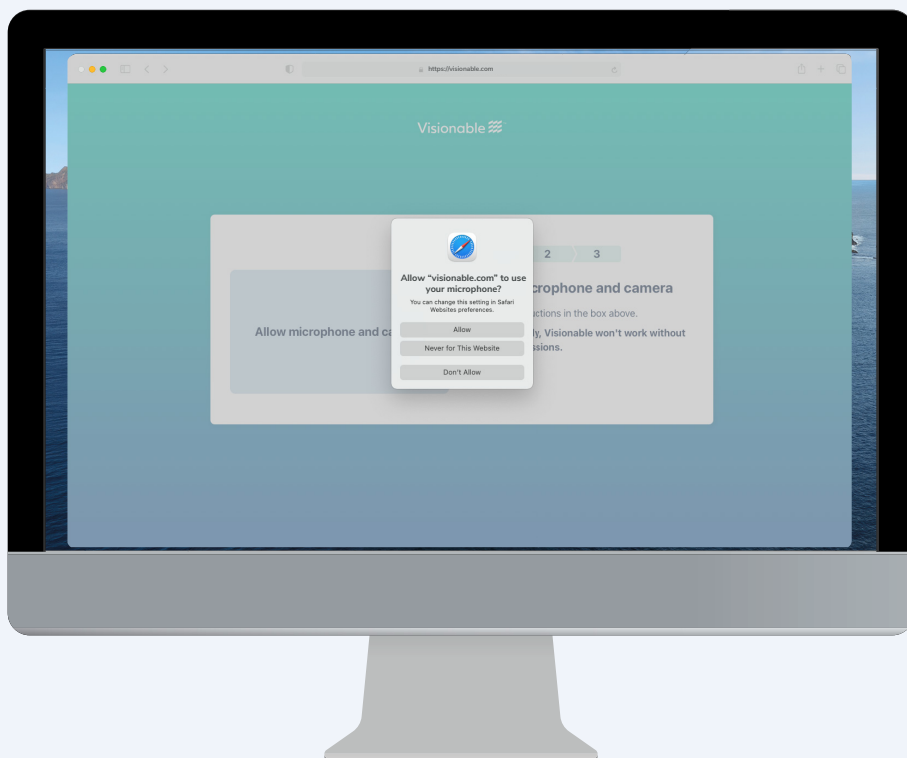# Visionable Consultation Platform
Patient joining via a desktop

1 **Open the link**
When you click the link, Visionable will open in your browser

Visionable⚏

1 2 3
Let's get started...
1. Allow access to microphone and camera
2. Test your audio
3. Join the video call

Allow microphone and camera

Start

Visionable⚏

Allow "visionable.com" to use your microphone?
You can change this setting in Safari Websites preferences.

Allow microphone and ca...

Allow
Never for This Website
Don't Allow
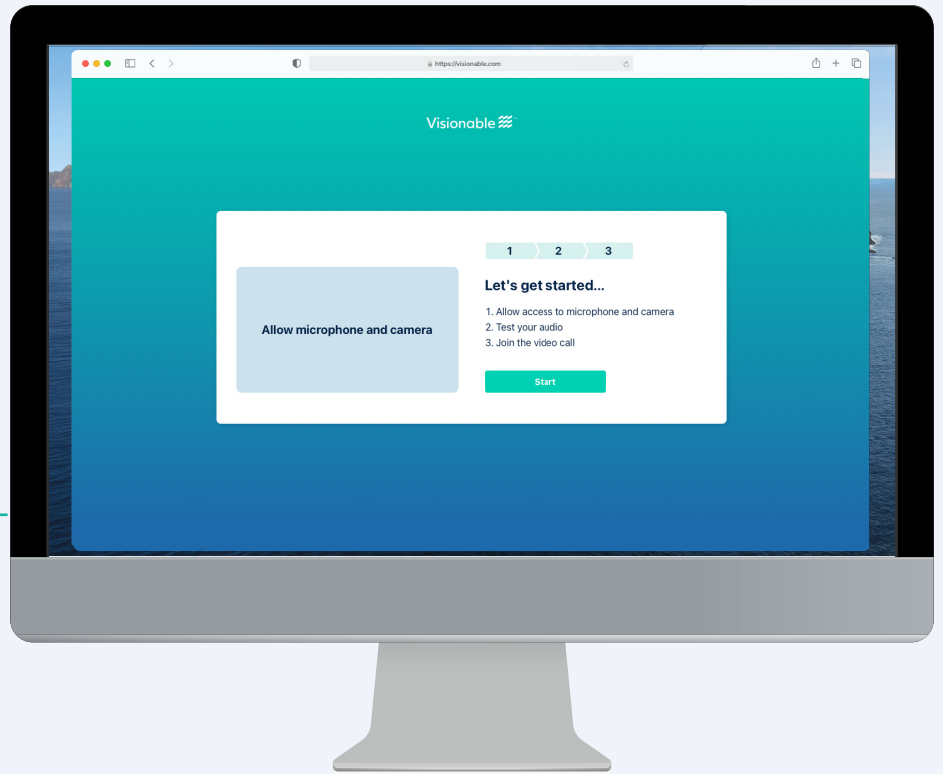
2 **Allow access**
When the pop up appears, click to allow access to your camera and microphone

ℹ **Please note:**
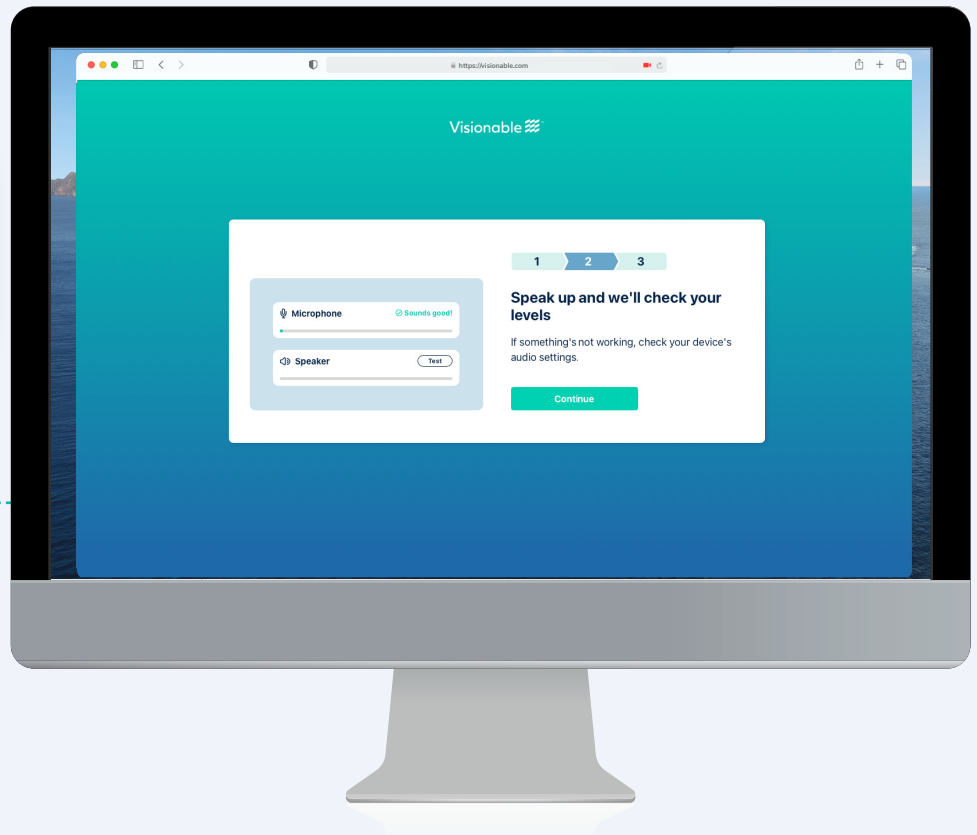The access pop up box will look slightly different depending on the browser used
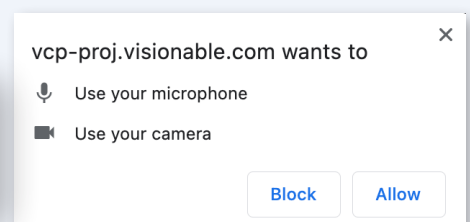
vcp-proj.visionable.com wants to   ✕

🎤 Use your microphone

📹 Use your camera
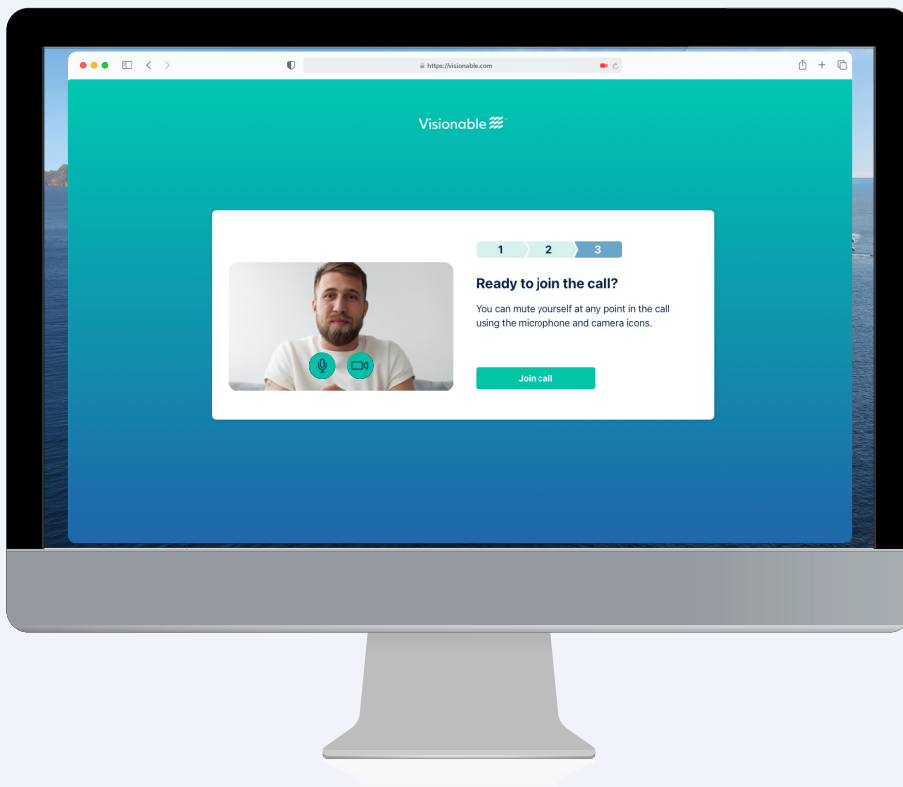
Block   Allow

Visionable⚏ ®

Visionable Consultation Platform
Patient joining via a desktop

3 **Test your settings**
Follow the steps to test your microphone and speaker levels

Visionable

1 **2** 3

Speak up and we'll check your levels

🎤 Microphone ⊘ Sounds good!

🔊 Speaker Test

If something's not working, check your device's audio settings.

Continue

4 **Ready to join?**
Once your video appears, you're all set. Click 'Join Call'

Visionable

1 2 **3**

Ready to join the call?

You can mute yourself at any point in the call using the microphone and camera icons.
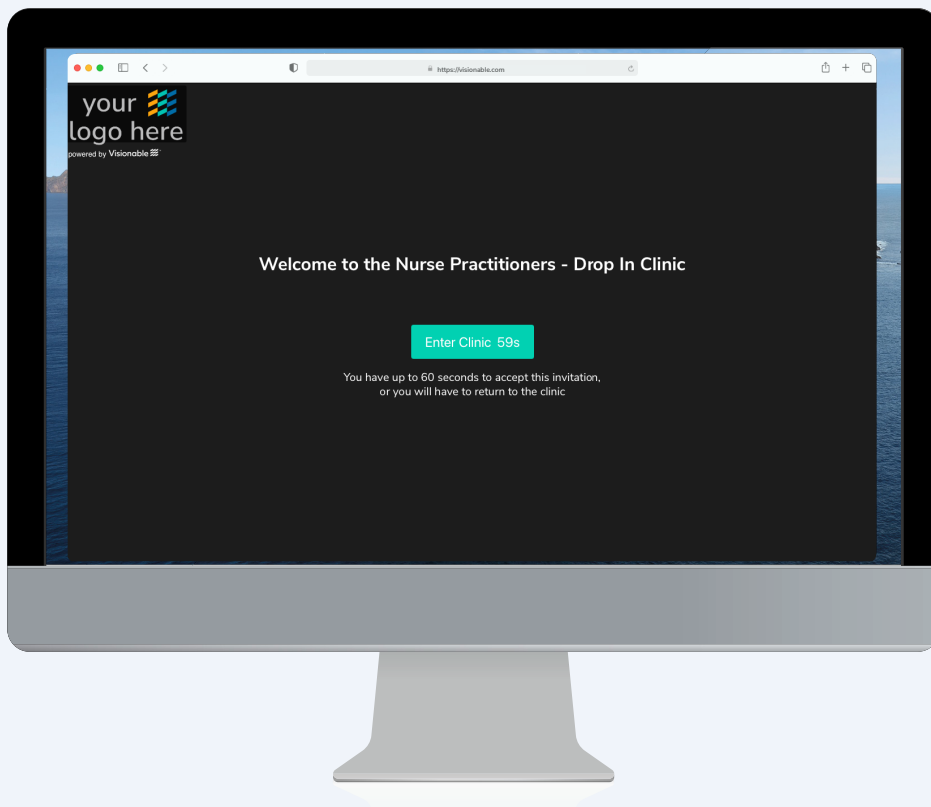
Join call

Visionable®

Visionable Consultation Platform
Patient joining via a desktop

5 **Joining the clinic**
Once you have clicked to join, you will be placed in a queue

your logo here
powered by Visionable

Nurse Practitioners Drop In Clinic : GP (433
with Nurse Faulkne

Joining Clinic...

your logo here
powered by Visionable

Welcome to the Nurse Practitioners - Drop In Clinic

Enter Clinic 59s

You have up to 60 seconds to accept this invitation,
or you will have to return to the clinic
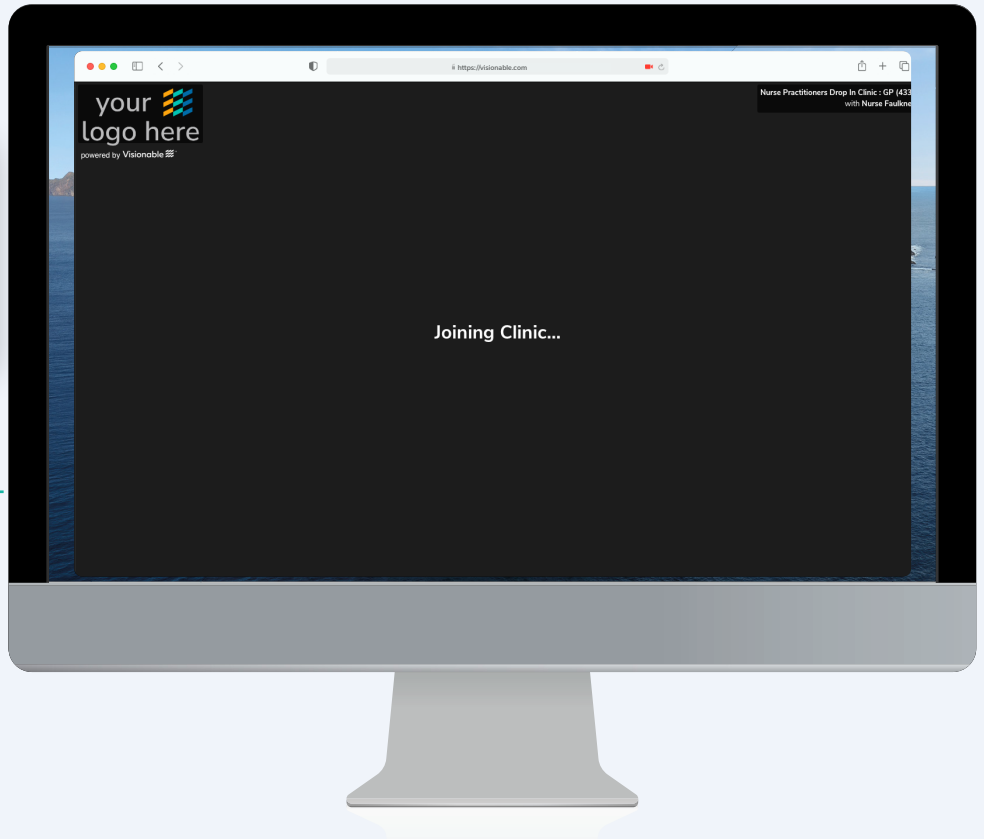
6 **Entering the clinic**
When you are ready to join the clinic, click 'Enter Clinic'

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Visionable Consultation Platform
Patient joining via a desktop

7 **Waiting for a clinician to join**
You will be connected to your clinician shortly

Waiting for Clinician
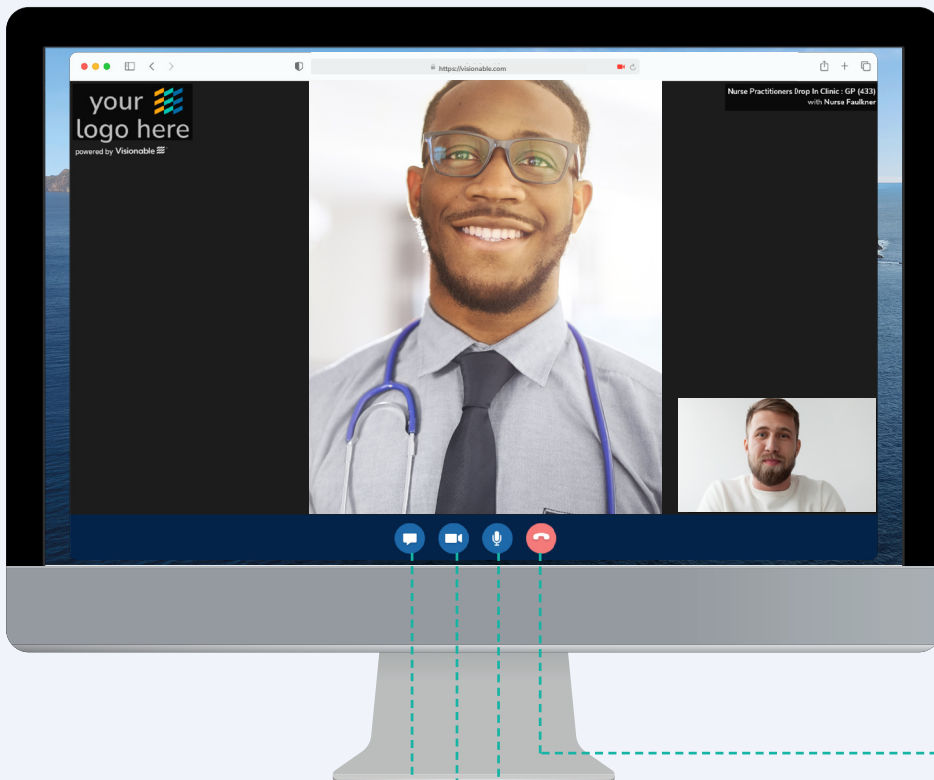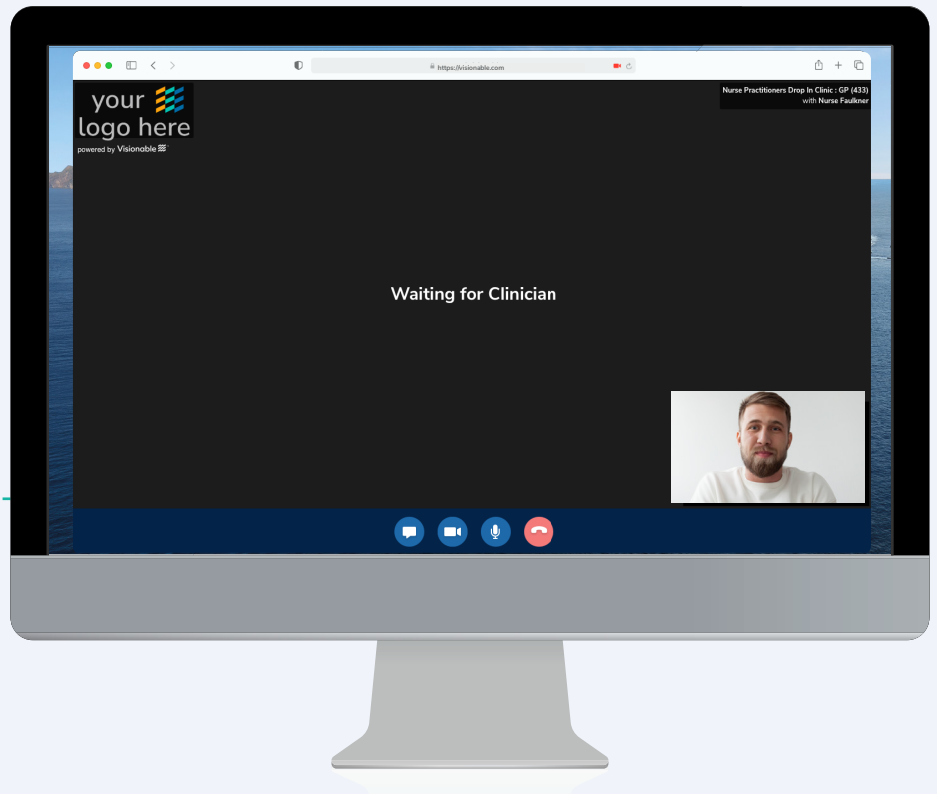
8 **Joined call**
Once your video appears, you're all set. Click 'Join Call'

Click to end an appointment

Toggle microphone on and off

Toggle camera on and off

Chat tool

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