

# What's Changed?

#### **Virtual Consultation Platform User Interface updates**

Visionable's **Virtual Consultation Platform** has a brand-new look and feel, with some functionality enhancements. In this guide, you'll find out what's new for the platform.

Please note throughout this guide, the new design is shown underneath/to the right of the existing platform.

#### 1. Home screen

We have re-designed our Home screen to align with Visionable's brand and be more user friendly. Some of the changes we have implemented are:

- More prominent download options
- Easy access to the Quick Guide PDF

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Home screen comparison – old version (top) vs v2.0 (bottom)

## 2. Menu navigation

The new **navigation menu** makes it simple to get to where you need. Previously the menu was collapsed and 'My Account', 'Clinic' and 'Help' needed opening to reveal a further sub-navigation. Now **every screen is shown in the menu** for easy access, and the page you are on will be highlighted as below.



Menu navigation comparison - old version (left) vs v2.0 (right)



## 3. Live Clinic

The **design of the Live Clinic Interface** has been upgraded to make it **easier to see your current and upcoming appointments.** 

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Web Client My Account	>	Saved Filter Sets: GP Clinic Stroke Clinic X	×   ~	Search All Ap	pointment Types 👻	All Appointments 👻	Save Filters	Clear Filters
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<ul> <li>↔ Clinic Manager</li> <li>↔ Account Settings</li> </ul>	ager	LIVE QUEUE (0) Sorry no patients right	Appointment	Description	Clinician	Date and Time +	Waiting	
<ul> <li>Clinic Manager</li> <li>Clinic Manager</li> <li>Account Settings</li> <li>Stats</li> </ul>	ager	LIVE QUEUE (0) Sorry no patients right UPCOMING (16) Cardiology Clinic	Appointment now Appointment 553 045 0424	Description Description Cardiology referral	Clinician Clinician Dr Arnold	Date and Time + Date and Time + Tomorrow at 09:30	Waiting	
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Live Clinic screen comparison – old version (top) vs v2.0 (bottom)

#### 4. Appointment Manager

The screen has been simplified with **the edit icon now on the left** next to the option to delete an appointment.

When an **SMS, email** or **link** has been sent, the **green boxes will turn blue** with a tick to show an invite has been shared.

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		Edit SMS Email	Copy Visionable Drop-In Centre			Cancel
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া Stats		Edit SMS Email	Copy Visionable Drop-In Centre	Test	Dr Adam	Cancel
"D Logs		Edit SMS Email	Copy Visionable Drop-In Centre			Cancel
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Appointment Manager screen comparison – old version (top) vs v2.0 (bottom)

## 5. Clinic Manager

Similar to the Appointment Manager screen, **Clinic Manager** has been simplified with the **edit icon now on the left** next to the option to delete a clinic.

Visionable 🧱	«	Clinic Ma	nager						
Web Client		New Clinic	Search Sear	Basic View 👻					
Account	>		Name 🔺	Description	Open	Open Hours	Room Count	Queue Count Max	Waiting Messages
<b>ô</b> Clinic	~	Edit Delete	Cardiology Clinic		Closed		1	10	2 messages
Live Clinic		Edit Delete	Closed Clinic		Open		10	10	2 messages
Appointment Manager		Edit Delete	Diabetes Clinic	Diabetes referral Clinic	Open		1	5	1 messages
🛍 Clinic Manager		Edit Delete	GP Clinic		Open		10	10	2 messages
🖶 Role Manager		Edit Delete	Oncology Clinic		Open		1	5	2 messages
lal Stats		Edit Delete	Paediatrics Clinic		Open		1	4	1 messages
200 C		Edit Delete	Pathology Clinic		Open		1	1	2 messages
9 Logs		Edit Delete	Cardiology Clinic	Cardiology referral Clinic	Schedule	Open 5 days	3	10	3 messages
③ Help	>	Edit Delete	Diabetes Clinic		Open		1	4	1 messages
🗭 Log Out		Edit Delete	Oncology Clinic		Open		1	10	1 messages
		Edit Delete	Cardiology Clinic		Open		10	10	1 messages
		Edit Delete	Oncology Clinic	Oncology referral Clinic	Open		1	10	1 messages
		Edit Delete	Paediatrics Clinic		Schedule	Open 5 days	1	10	1 messages
		Edit Delete	Paediatrics Clinic	Paediatrics referral Clinic	Open		1	50	1 messages
		Edit Delete	Paediatrics Clinic		Open		1	3	1 messages
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Visionable 🧱	<b>Clinic Manager</b>							
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🗋 Live Clinic	Closed Clinic	Closed Clinic	Closed		1	5	Ø	Û
— —	Diabetes Clinic	Diabetes referral Clinic	Open		1	5	Ø	Û
iiii Appointment Manager	GP Clinic	GP Clinic	Open		1	5	Ø	Û
主 Clinic Manager	Nurse Practitioners - Dro	Nurse Practitioners Drop I	Open		1	5	Ø	Û
A Bole Manager	Oncology Clinic	Oncology referral Clinic	Open		1	5	0	Û
	Open Clinic	Open Clinic	Open		1	5	Ø	Û
<) Account Settings	Paediatrics Clinic	Paediatrics referral Clinic	Open		1	5	Ø	Û
Stats	Pathology Clinic	Pathology referral Clinic	Open		1	5	Ø	Û
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🗇 Web Client	Scheduled - Never Open	Scheduled - Never Open	Schedule	Open 0 days	1	1	Ø	Û
	Scheduled Clinic	Scheduled Clinic	Schedule	Open 5 days	1	5	0	Û

Clinic Manager screen comparison – old version (top) vs v2.0 (bottom)



## 6. Role Manager

The **Role Manager** makes it easier for users who have access to this section to manager their types of users. The **definitions of each user-type** can now be seen much more clearly in the blue boxes.

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Clinic	~	reporting: Can view usage stats.	is. (This page)						
🚉 Live Clinic									
🛱 Appointment Manager		Email Address Clinician	× Add						
🚊 Clinic Manager									
📇 Role Manager		Admin 🚽	c	Clinician	Clinic	Appointment	Clinician Admin	Reporting	
네 Stats		Susan Foster (email@domain.com)				2			Delete
'D Logs		Jane Smith (email@domain.com)							Delete
2 Help	>	Joe Long (email@domain.com)							Delete
► Log Out		Thomas Roe (email@domain.com)							Delete
P Log out		William Turner (email@domain.com)							Delete
		Sharon Harrow (email@domain.com)							Delete
		Daniel Parker (email@domain.com)							Delete
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Role Manager screen comparison – old version (top) vs v2.0 (bottom)

#### 7. Account Settings

You can now see your **Account Settings** in the main navigation bar. The new forms let you easily **change your associated email address and password.** 

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Web Client	
💄 My Account	~
Le Account Settings	
🖶 My Communities	
🔑 Change Password	
Clinic	>
⑦ Help	>
🕒 Log Out	





Account settings screen comparison - old version (top) vs v2.0 (bottom)

### 8. Filtering in Live Clinic & Appointment Manager

Filtering is much more visible in the new design and simple to set up.

- 1. To create a new filter, **click on the drop-down** clinics and/or **use the search bar** to type a keyword such as the name of the Clinic, Clinician or Description (1)
- 2. Select Save and type in a word/phrase which will be the name of your filter
- 3. Once saved this will appear in your saved filters (2)
- 4. The green highlighted box is the filter selected. To change this, click on another filter or click 'Clear Filter'

Visionable 🧱	«	Appointment Ma	nager			
Web Client		New Appointment				Saved Filter Sets: GP Clinic ×
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1 Clinic	~					
ELive Clinic			Clinic	Patient	Clinician Appointment -	Description
Appointment Manager		Edit SMS Email	Copy Visionable Drop-In Centre			Cancel
Clinic Manager		Edit SMS Email	Copy Visionable Drop-In Centre			Cancel
		Edit SMS Email	Copy Visionable Drop-In Centre			Cancel
🚢 Role Manager		Edit SMS Email	Copy Visionable Drop-In Centre	Cat	Ash	Cancel
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To learn more about how Visionable can help your team, please email us at solutions@visionable.com

