

# Virtual Consultation Platform

## How join an appointment

### 1 Head to Live clinic

You should be able to see who's your next patient

LIVE SESSION (1)	Attendees	Description	Clinician	Date and Time ▾	Waiting	
Cardiology Clinic	123 414 5668	No Description	Dr Becca	Today at 10:40	1 minute	<button>App</button> <button>Web</button>

### 2 Choose how you want to join

You can join the appointment in the Visionable app or with the browser.

AppWeb

#### Joining in app

This will open the call in the Visionable main app.

This means that you can:

- Chat
- Upload files
- Share your screen with the patient
- Fix the patient's audio and video remotely

#### Joining in browser

This will open Visionable in your web browser. You might need to accept permissions when you do this.

With the browser you can:

- Chat
- Upload files
- Share your screen with the patient

Currently remote troubleshooting is not available in the web browser.