



Virtual Consultation Platform

Quick reference guide
Patient invited by Email

1 Email invite

When you receive an email invite, click on the link to join. This will open in your default internet browser.

clinic@visionable.com

Thu 26/03/2020 23:23

Patient 1

Please click on the link below to join your video consultation.

<https://server.visionable.com>

2 Browser support

The link will open up in your default internet browser.

Note: If your default browser is not supported please cut and paste the link from your email into one of the supported browsers.

Supported Internet Browsers



Chrome



Firefox



Safari

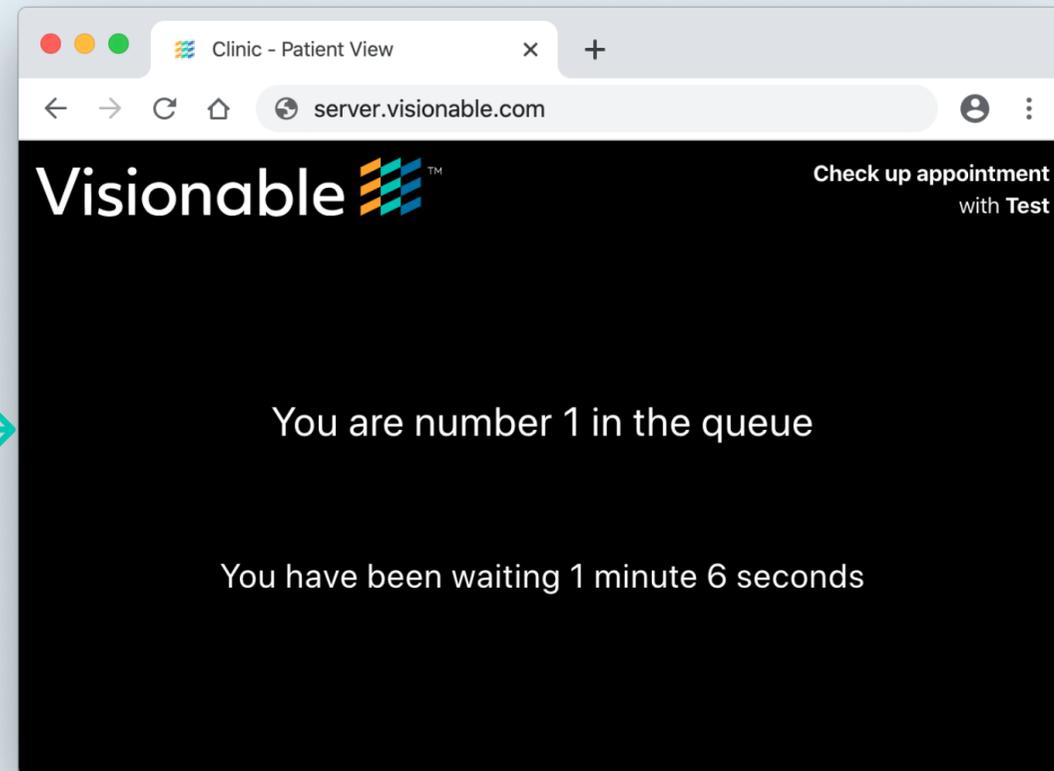
Please make sure you have the latest version installed.

Accessing your appointment

3

Waiting room

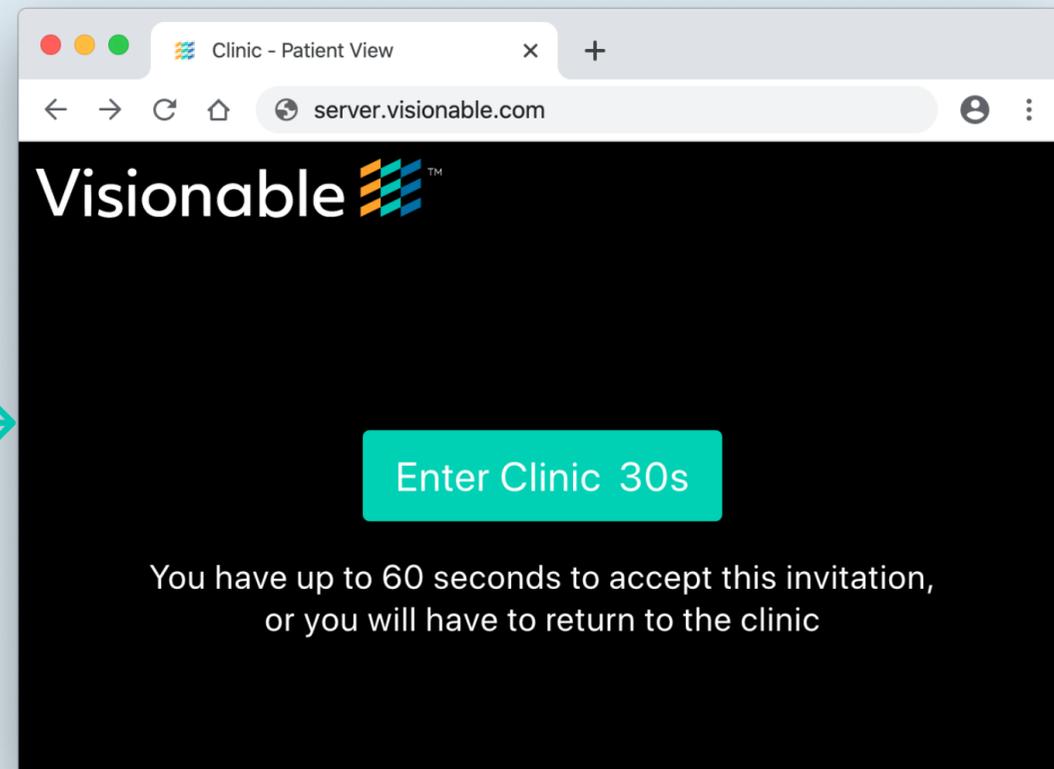
You will automatically be entered into the queue.
Your place in the queue will be displayed.



4

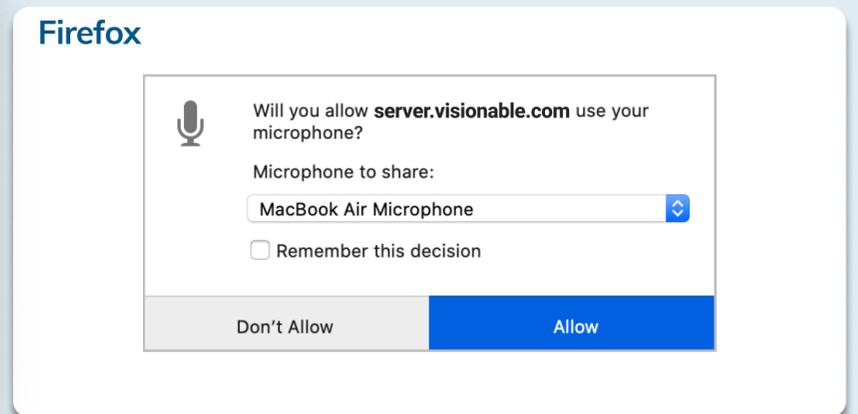
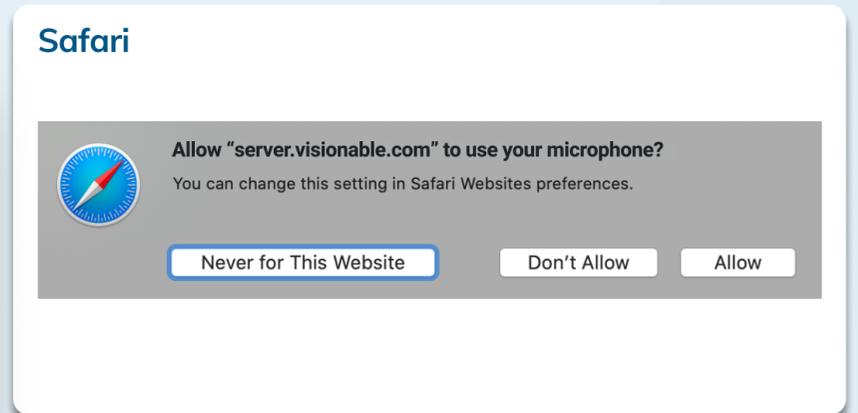
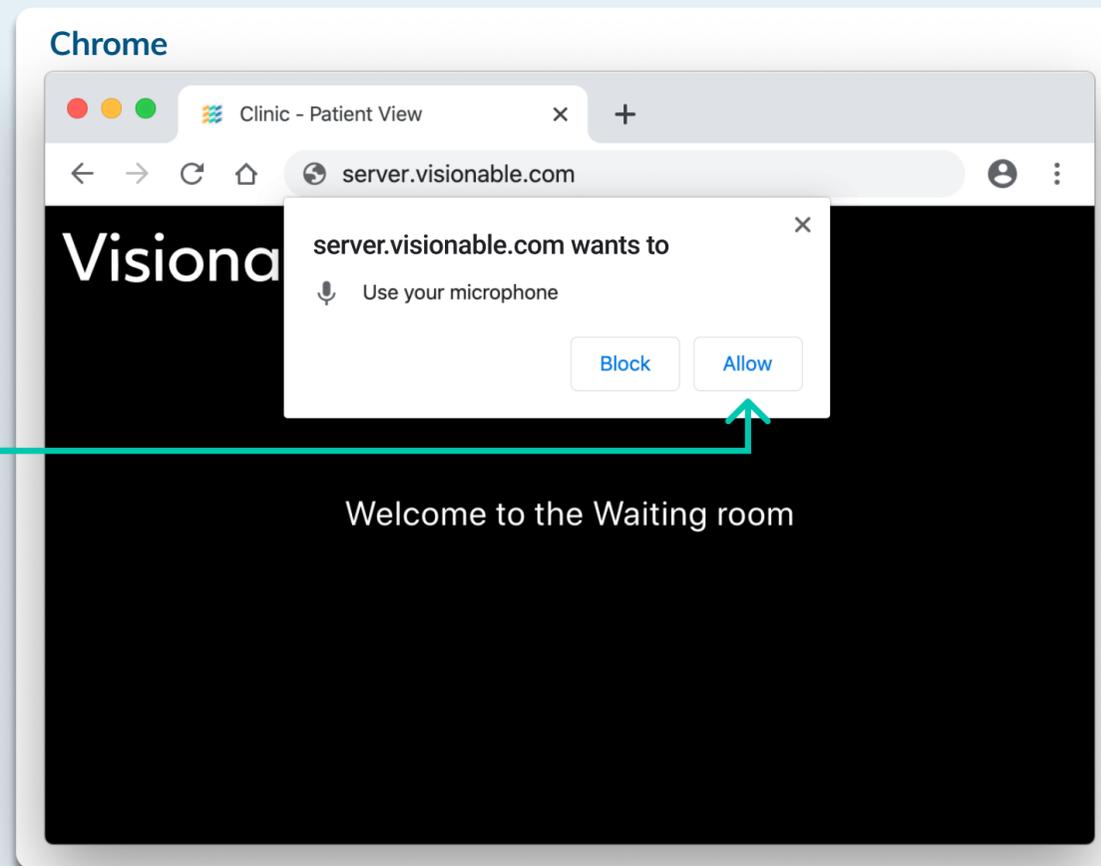
Entering the clinic

When you are ready to join the clinic press the "Enter Clinic" button.

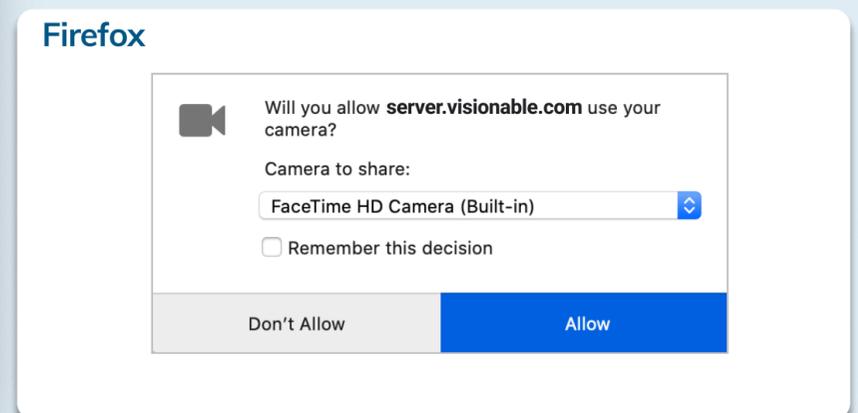
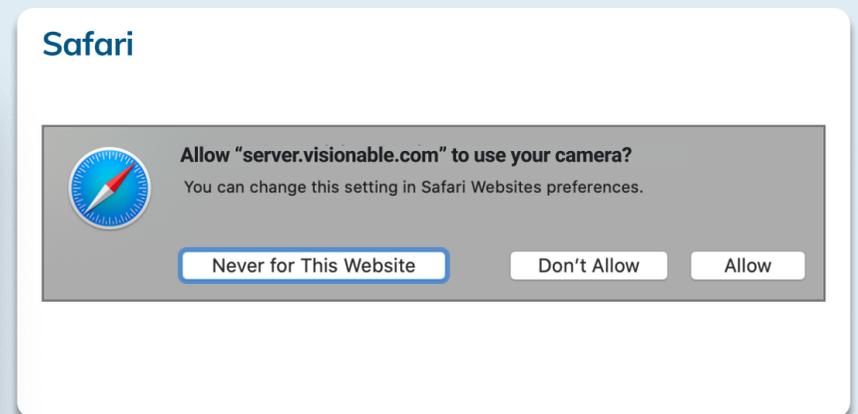
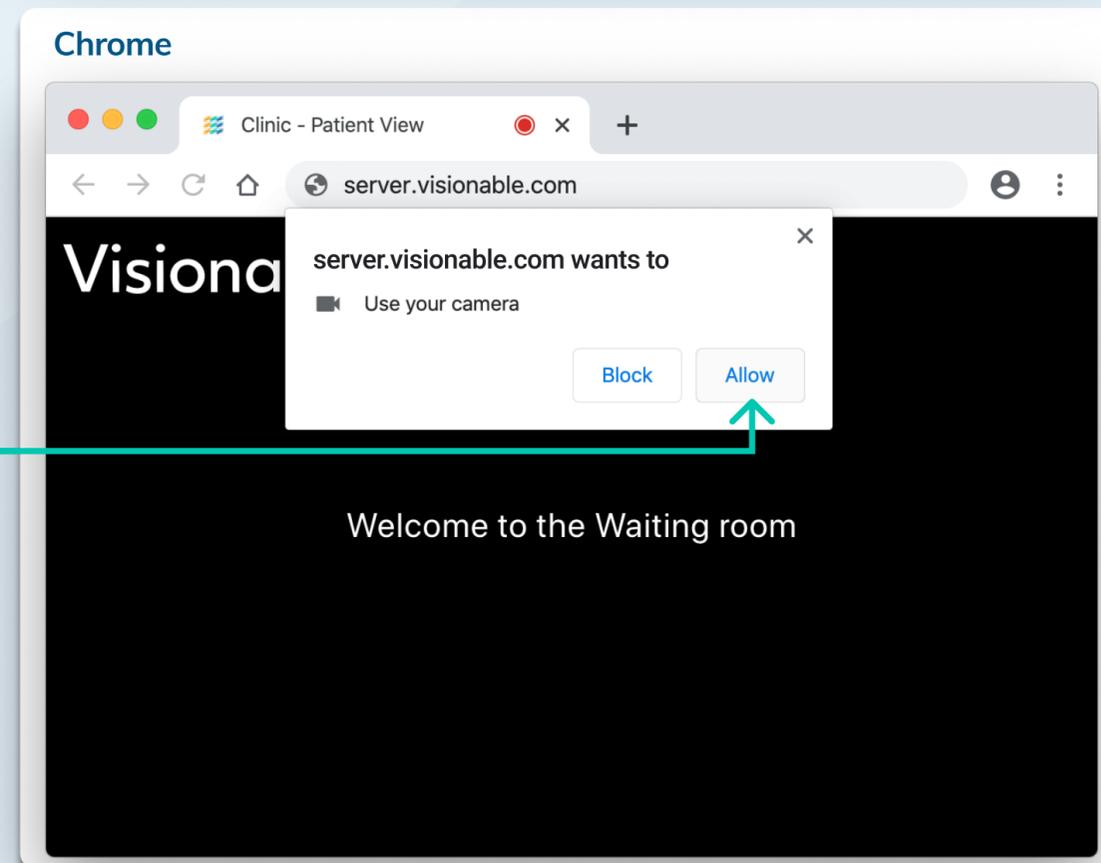


Allow access to your microphone & camera

5 **Microphone access**
When prompted please click "Allow"

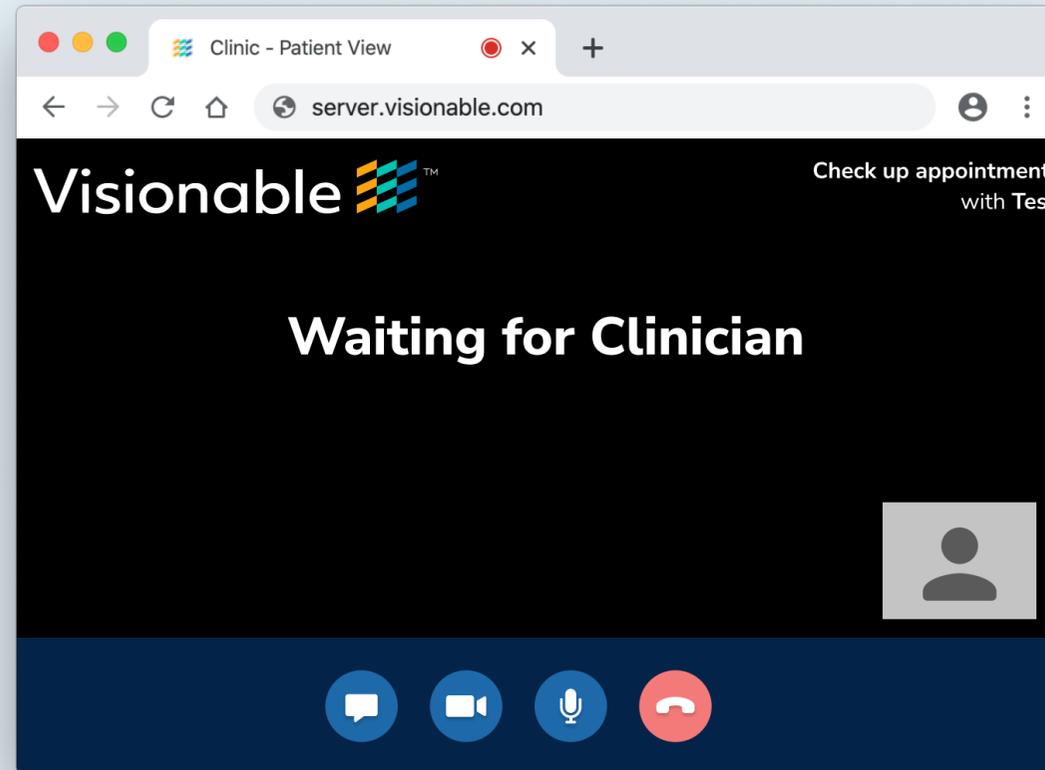


6 **Camera access**
When prompted please click "Allow"

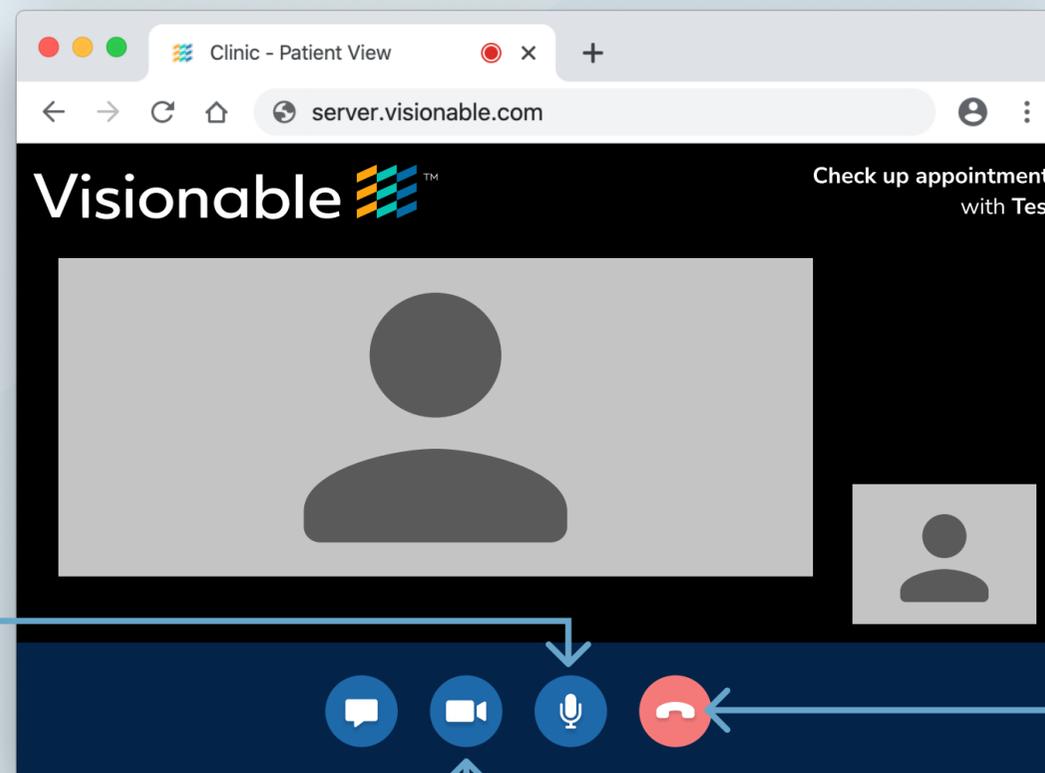


Meeting controls

7 **Wait for a clinician to join**
You will be connected to your clinician shortly.



8 **Meeting controls**
Tap anywhere on the screen to show the meeting control.



Toggle microphone on/off
The icon is red when the microphone is muted.

Toggle camera on/off
The icon is red when the camera is off.

Ending an appointment
Tap on the red phone icon to end your appointment.

Appointment complete



Appointment complete

The appointment will complete if you or the clinician ends the appointment.

