



# Virtual Consultation Platform

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Quick reference guide  
Patient invited by SMS

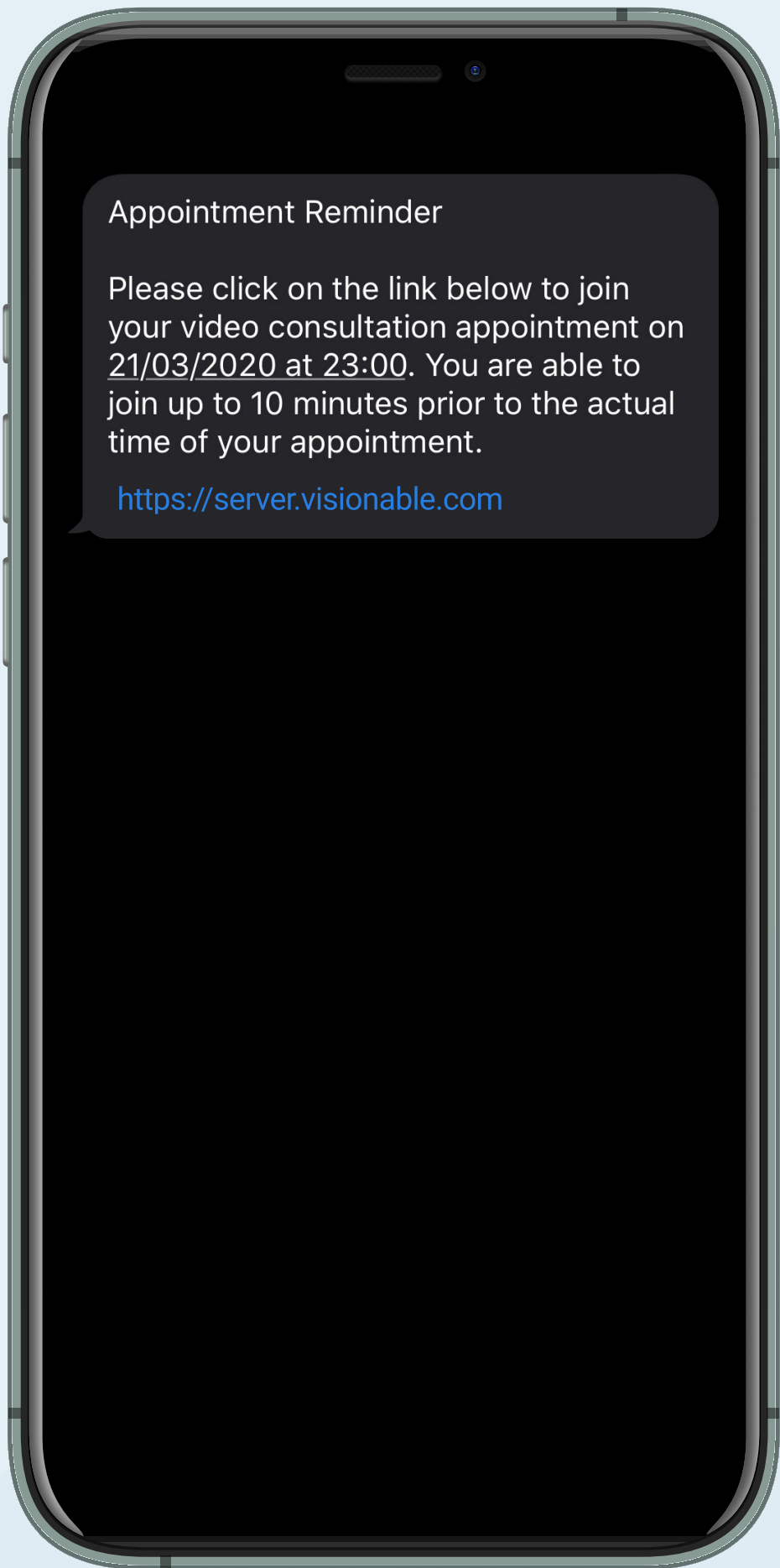
# Apple iOS Devices

Safari browser

# Accessing your appointment

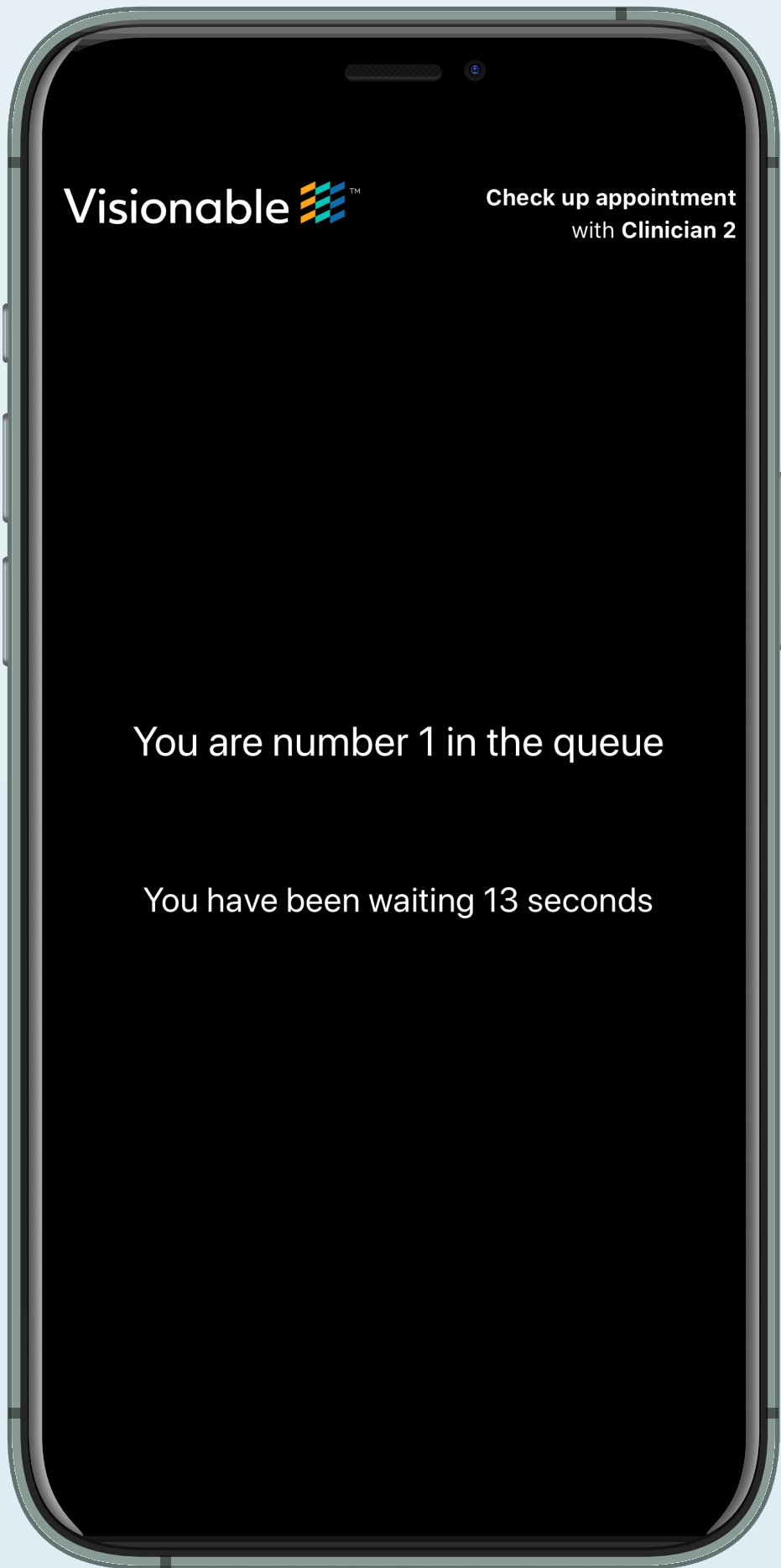
- 1

**SMS invite**  
When you receive an invite click on the link to join.



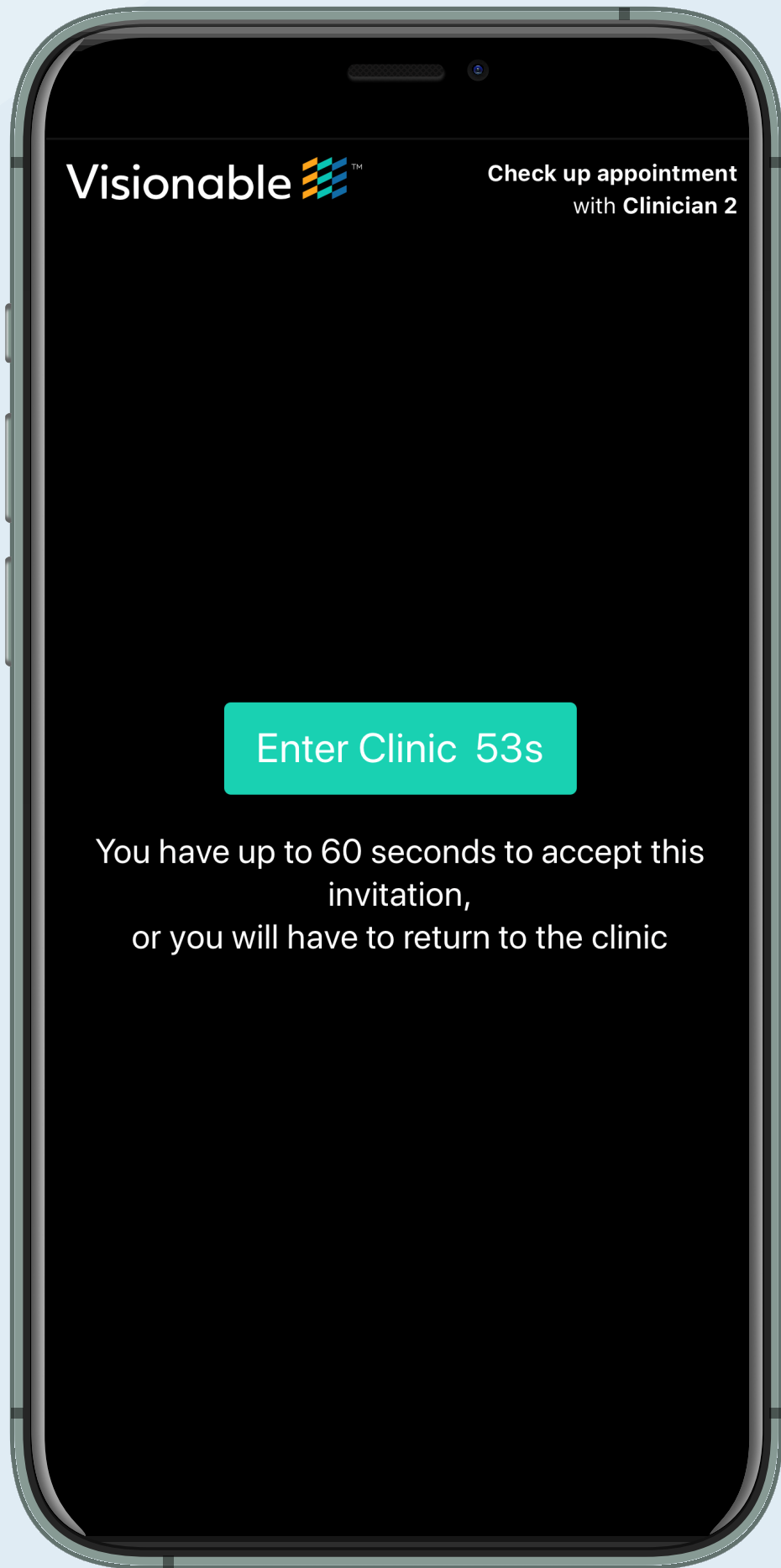
- 2

**Waiting room**  
You will automatically be entered into the queue.  
Your place in the queue will be displayed.



- 3

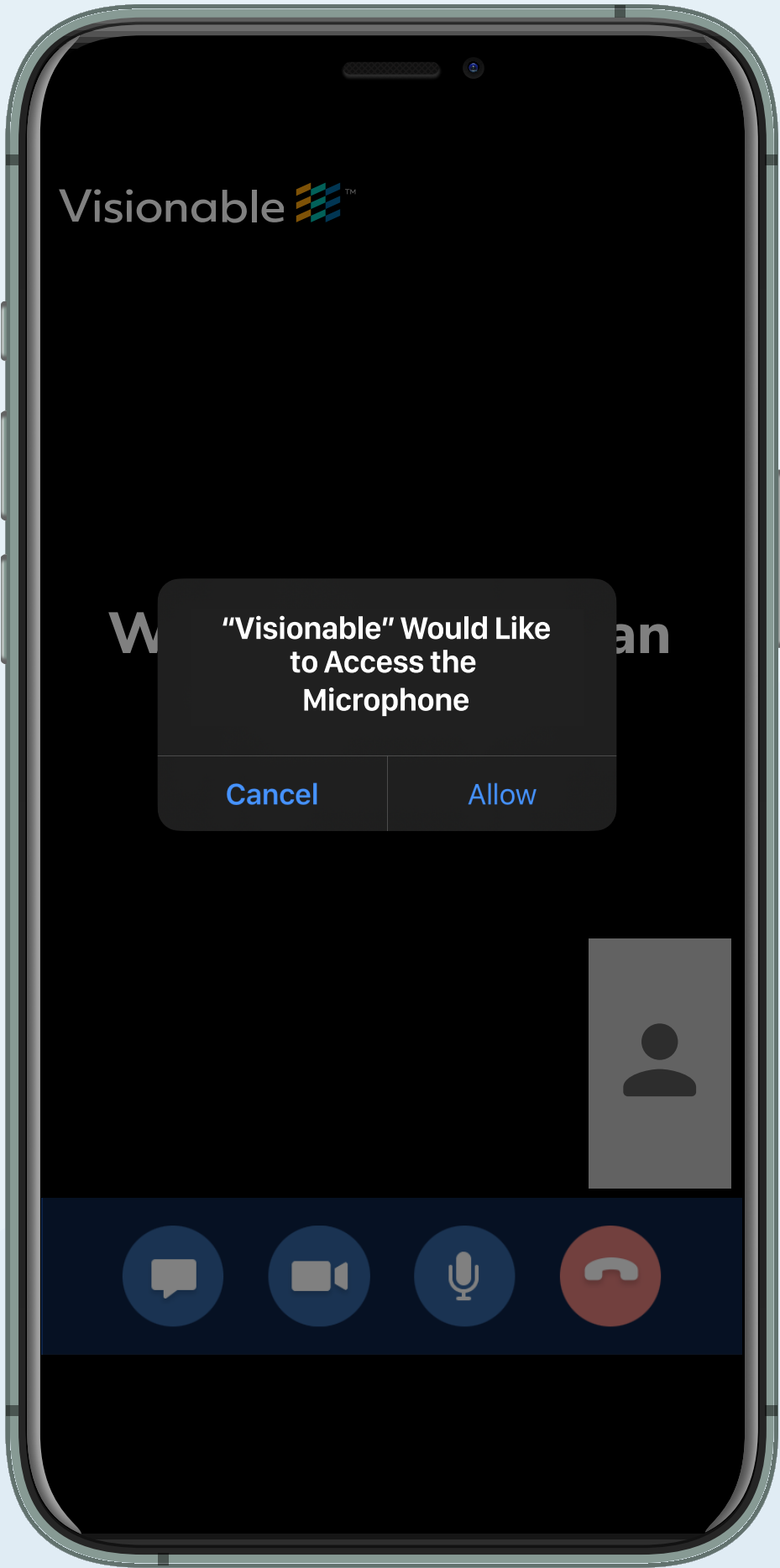
**Entering the clinic**  
When you are ready to join the clinic press the "Enter Clinic" button.



# Allow access to your microphone & camera

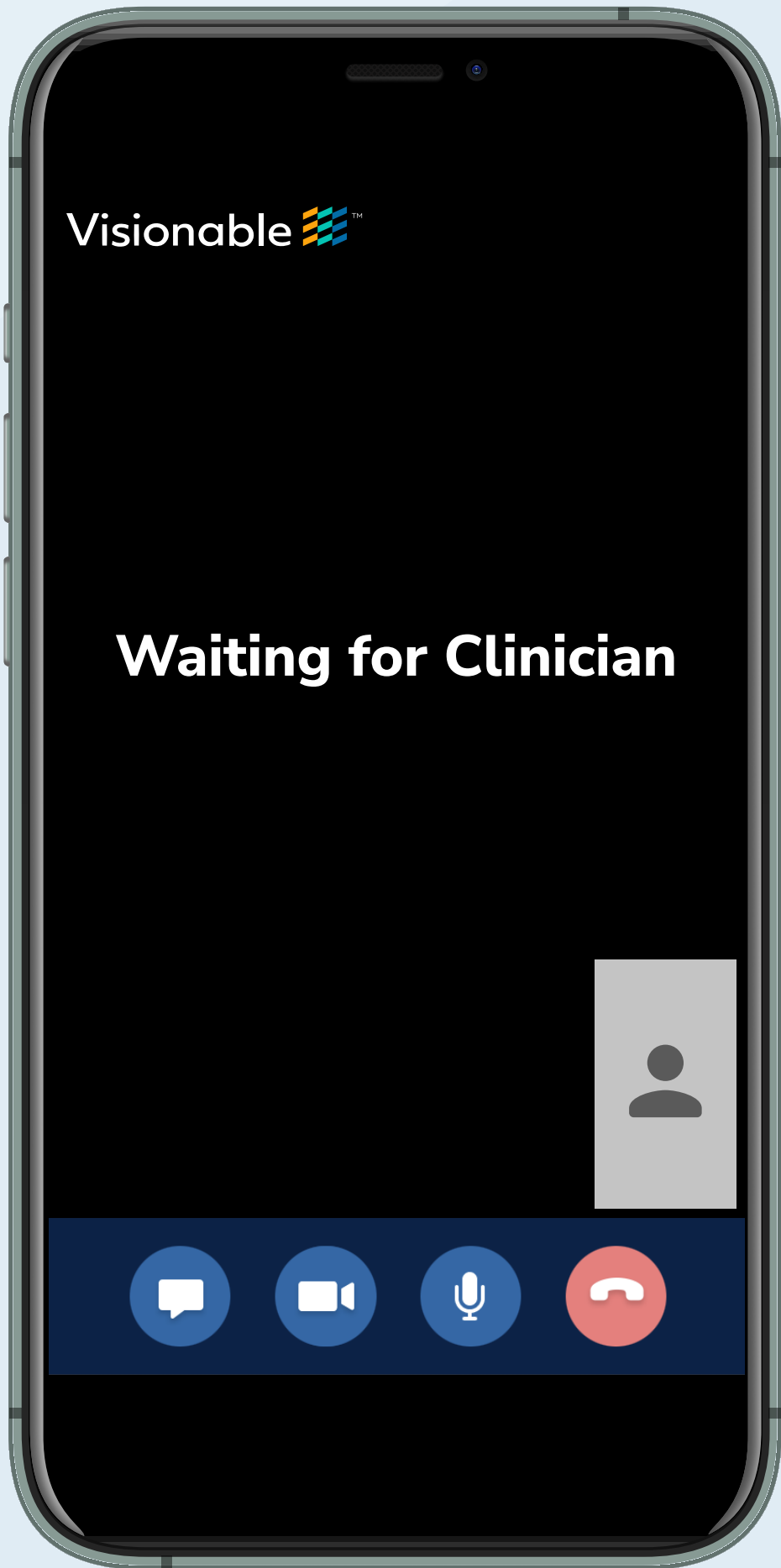
- 4

**Microphone access**  
When prompted please click  
“Allow”



- 5

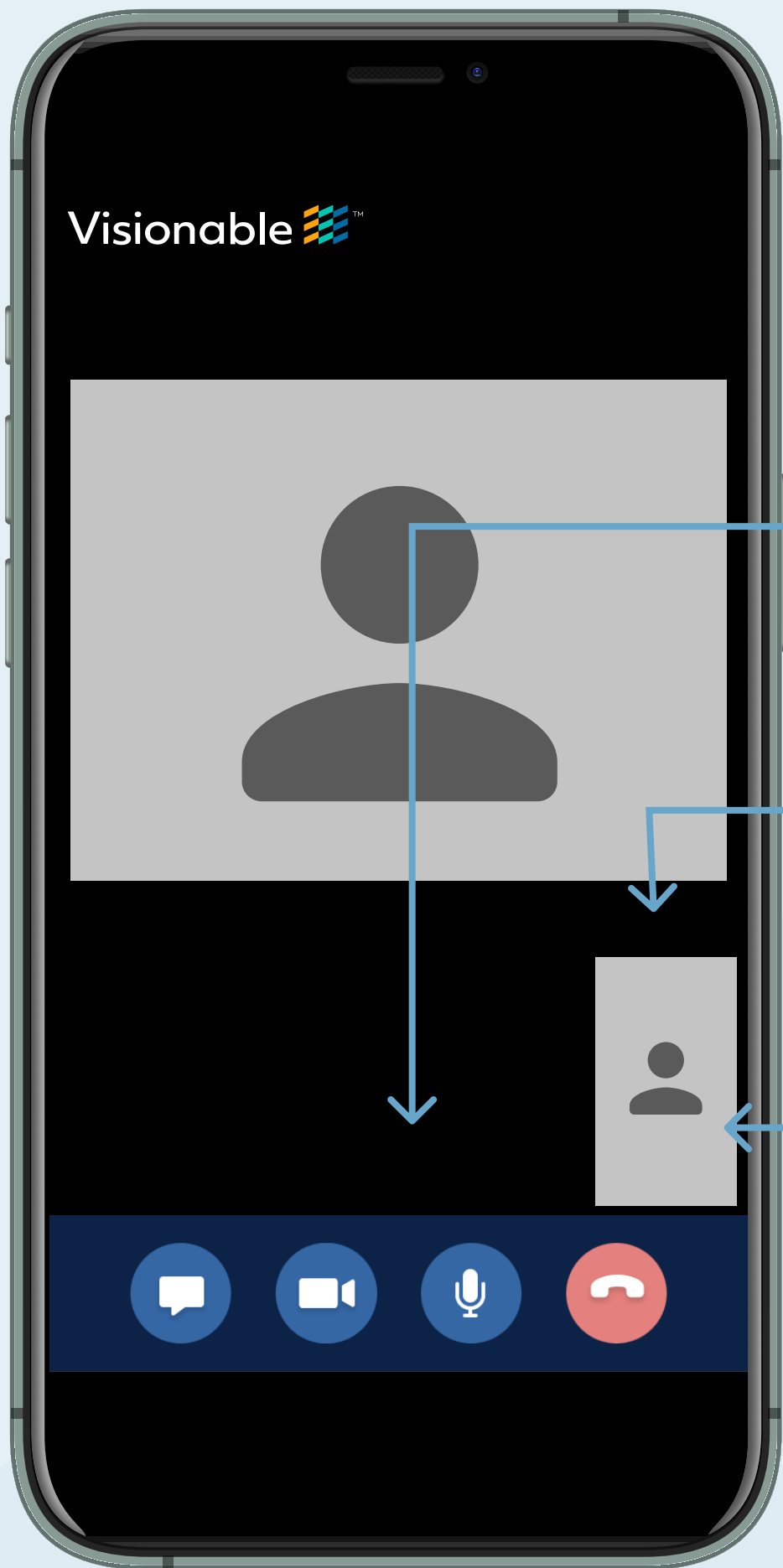
**Wait for a clinician to join**  
You will be connected to your  
clinician shortly.



# Meeting controls & ending an appointment

**6 Meeting controls**  
Tap anywhere on the screen to show the meeting control.

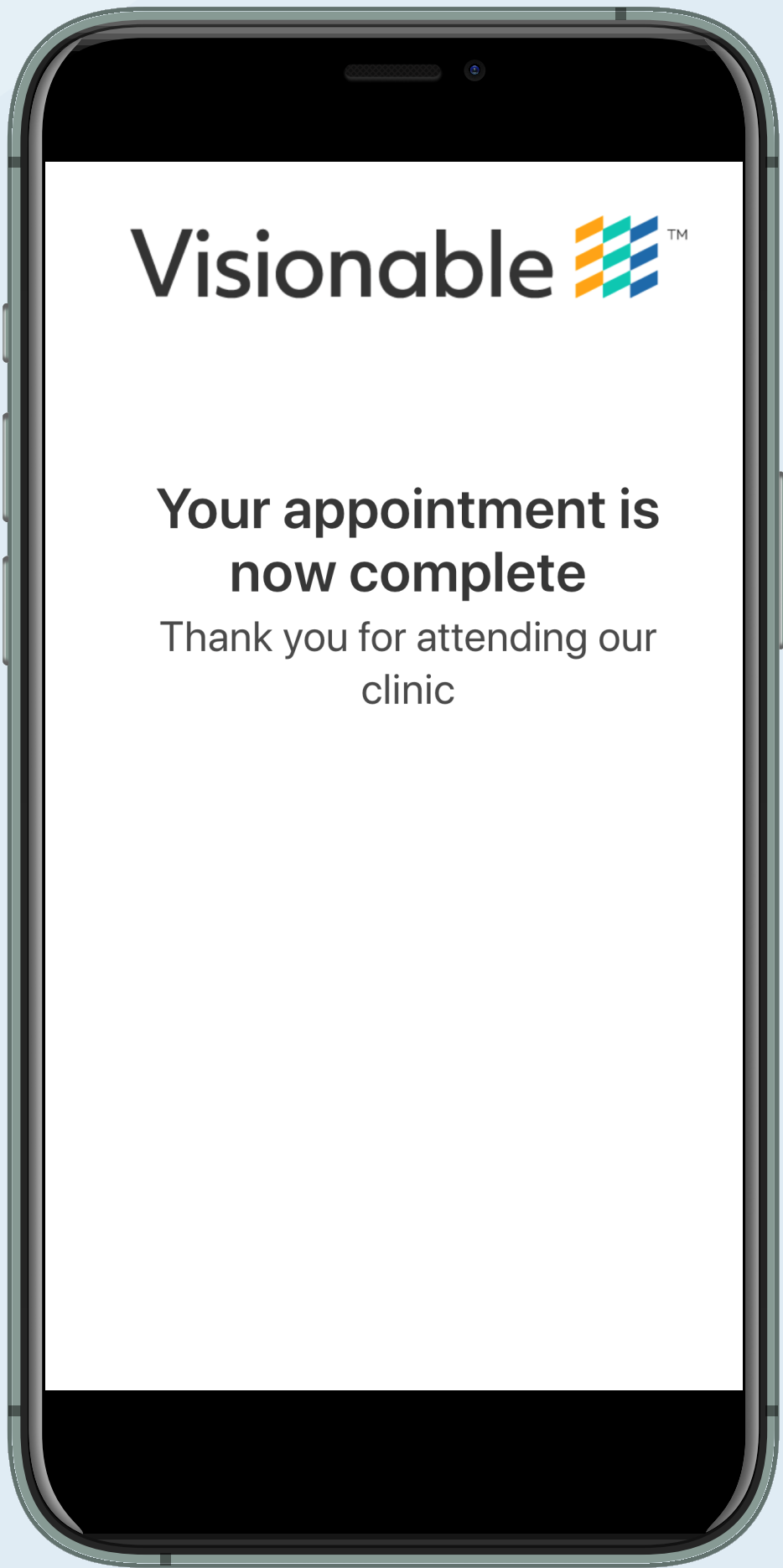
**7 Appointment complete**  
The appointment will complete if you or the clinician ends the appointment.



**Ending an appointment**  
Tap on the red phone icon to end your appointment.

**Toggle camera on/off**  
The icon is red when the camera is off.

**Toggle microphone on/off**  
The icon is red when the microphone is muted.



# Android Devices

Chrome browser

# Accessing your appointment

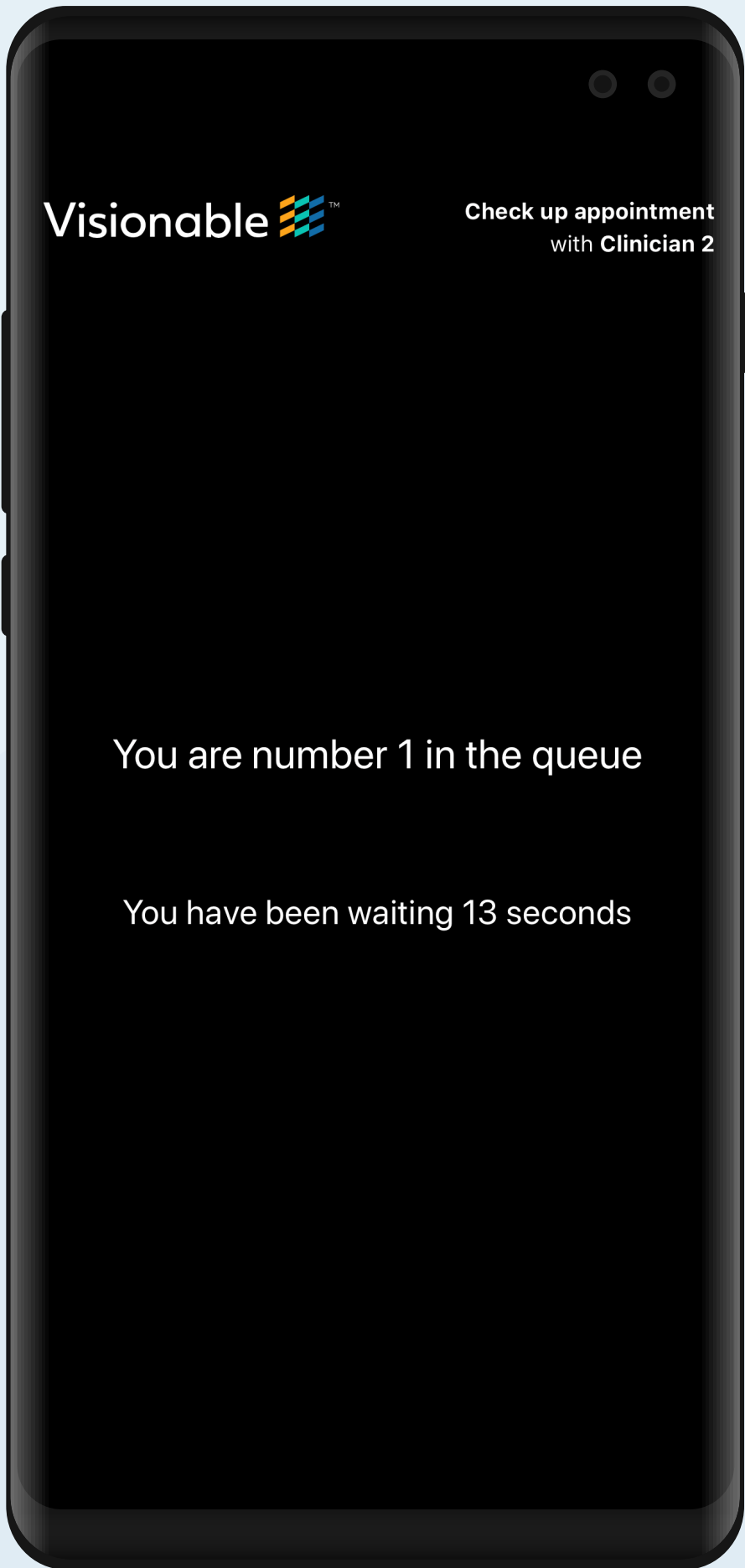
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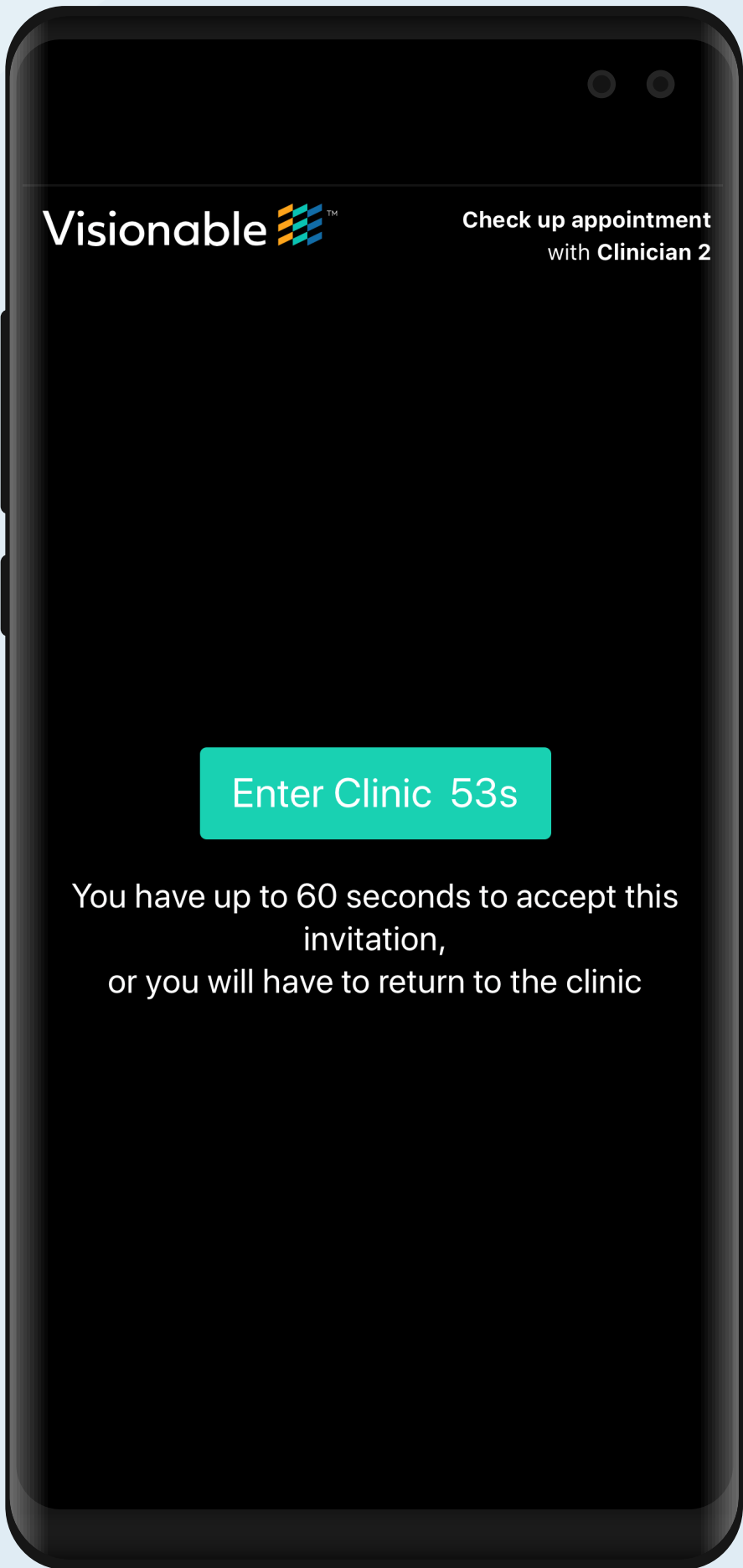
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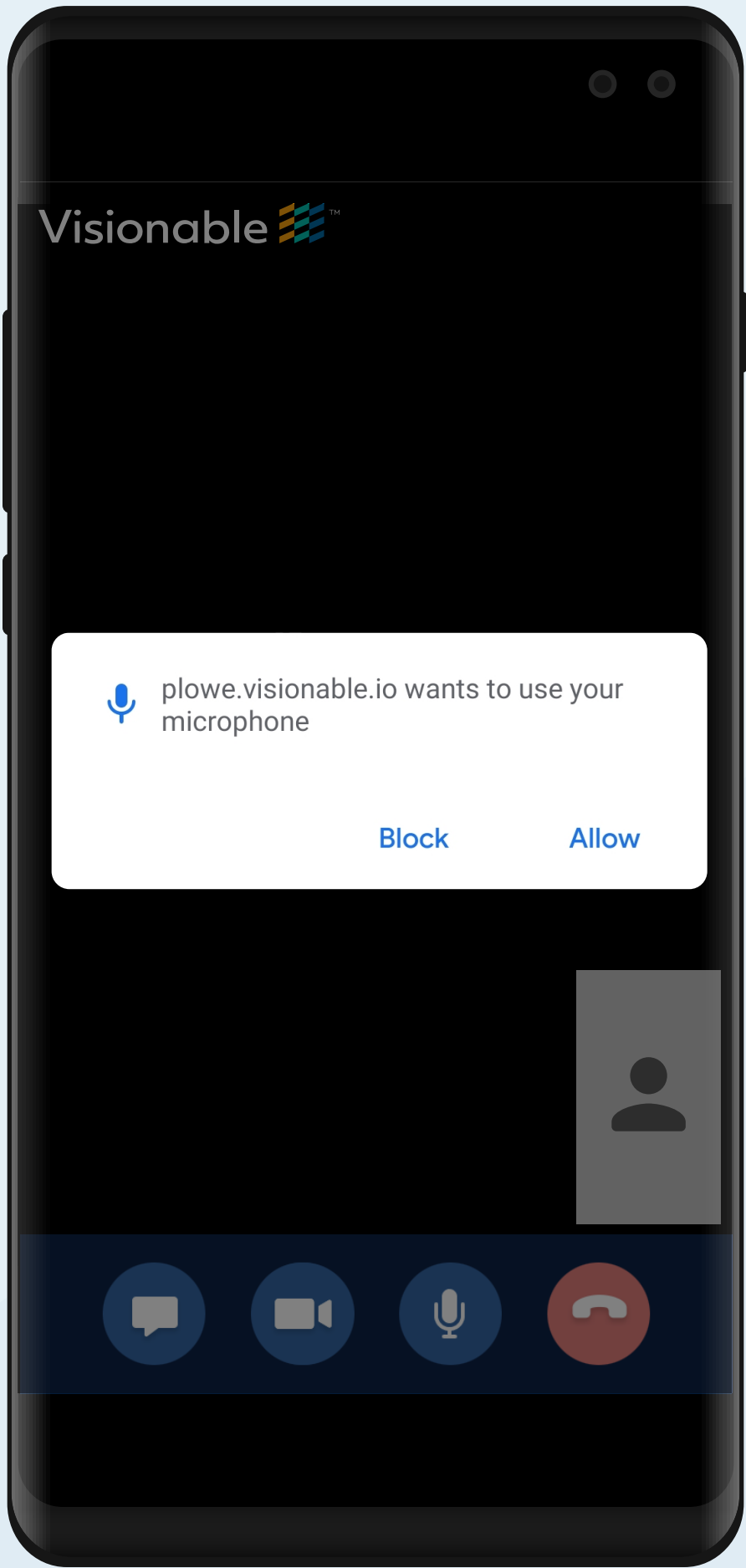
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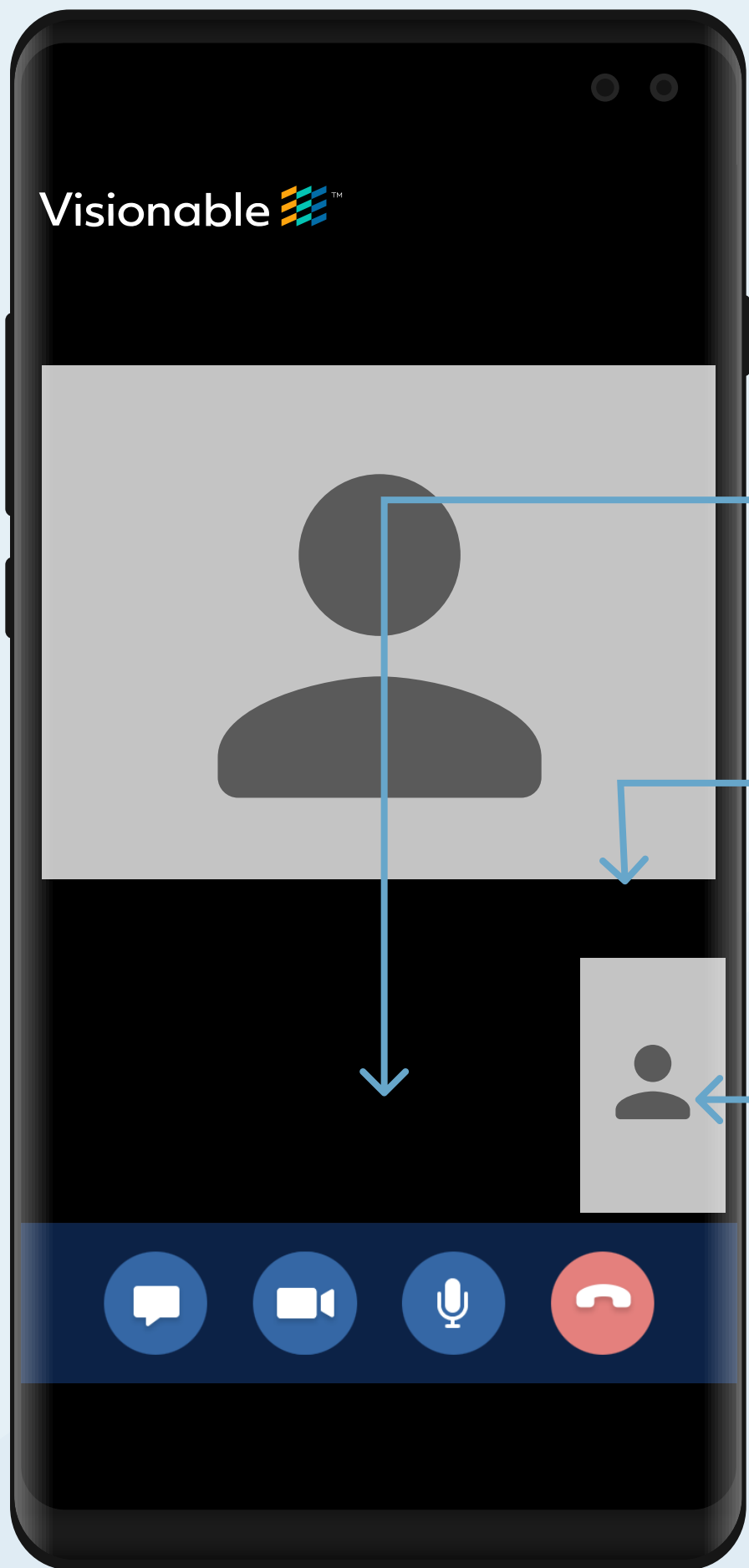




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