Visionable ™

Virtual Consultation Platform

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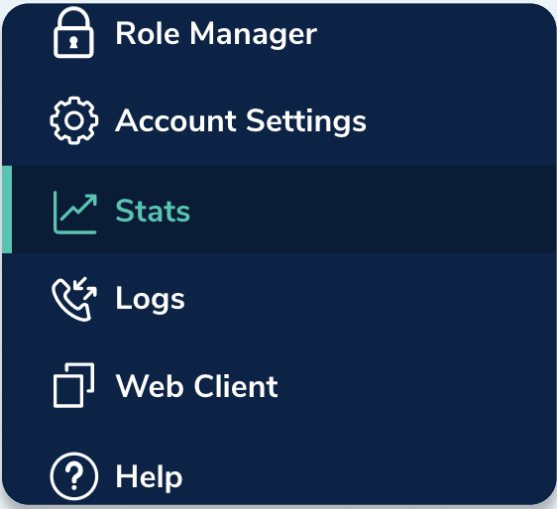
Quick reference guide
Clinic statistics and logs

November 2020

Clinic Statistics

Visionable™

Statistics

To access the statistics area, click on "Clinic" to expand the Clinic menu, then Click on "Stats"

If "Stats" is missing from the menu, please contact your system adminstrator for access.

🔒 Role Manager

⚙ Account Settings

📈 Stats

📞 Logs

🗔 Web Client

❓ Help

Clinics & Rooms

An overview of the total amount of existing clinics and total used rooms in all clinics.

Statistic	Value
Configured Clinics	26
Licensed Rooms	0
Used Rooms	26

Clinic Usage Reports

Select Date Range from: 03/11/2020 to: 24/11/2020 choose from: Clinician Statistics ▾ ☐ Export CSV

Show Report

Statistics duration filter

The statistics can be filtered by day, number of days, monthly, last 6 months & 1 year.

Statistics type filter

The statistics can be filtered by Appointments per clinic or by Appointment detail.

Exporting statistics

Tick "Export CSV" and then click "show report" this will download your statistics to a CSV file.

Show statistics

Clicking on show report will show the statistics with your required filters.

Clinic Statistics

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Appointment Statistics

This statistics view will show all clinics and the total amount of appointments each clinic has had. The statistics can also be exported to a CSV file.

Appointment Statistics from 10 Nov 2020 00:00 UTC to 24 Nov 2020 23:59 UTC: 21 results

Clinic	Scheduled	Completed	Total Minutes	Total Wait	Average Minutes	Average Wait
Asthma Clinic	60	0				
COPD Clinic	60	0				
Cardiac Rehabilitation Clinic	60	0				
Cardiology Clinic	60	0				
Closed Clinic	1	0				
Diabetes Clinic	181	2	12	2	6	1

Appointment details

This statistics view will show all appointments and the associated meeting detail. The detail can also be exported to a CSV file.

Appointment Details from 10 Nov 2020 00:00 UTC to 24 Nov 2020 23:59 UTC: 1334 results

Clinic	Appointment ID	Description	Patient Name	Clinician Name	Appointment Time	Patient Join Time	Clinician Join Time	Clinician ID	Queue Minutes	Patient Wait Time	Completed Time	Appointment Duration
Asthma Clinic	c7c8470e-b19e-4d5f-a424-c32f8e44b769	Asthma Clinic (for review of condition, treatment and plan) : GP (180)	254 571 5364	Dr Worthfield	22/11/2020 09:30							
Asthma Clinic	911489b6-1f6e-4b6d-b655-5840d446b323	Asthma Clinic (for review of condition, treatment and plan) : GP (181)	706 865 9487	Dr Worthfield	22/11/2020 10:00							
Asthma Clinic	4d511873-5c58-417c-b9db-fb09deb149ab	Asthma Clinic (for review of condition, treatment and plan) : GP (182)	761 183 3348	Dr Worthfield	22/11/2020 10:30							

Clinic Statistics

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Clinician Statistics

The clinician view will show the last login date of each clinician along with their meeting minutes and the number of appointments held. The detail can also be exported to a CSV file.
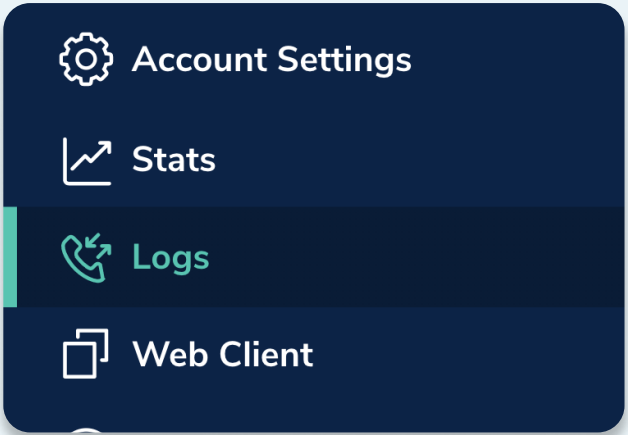
Clinician Statistics from 3 Nov 2020 00:00 UTC to 24 Nov 2020 23:59 UTC: 5 results

Clinician ID	Clinician Name	Last Login	Total Minutes	Average Minutes	Appointments
akerr@visionable.com	Amanda Kerr	16/11/2020 12:26	9	2	4
ageorgio@visionable.com	Anthony Georgio	17/11/2020 16:15	9	2	4
rbegum@visionable.com	Rahima Begum	19/11/2020 14:26	2	1	2
hspennington@visionable.com	Helen Shaw-Pennington	19/11/2020 12:25	7	1	5
rkhan@visionable.com	Ravindar Khan	20/11/2020 12:00	1	0	2

Clinic API Logs

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Clinic API Logs
To access logs area click on "Clinic" to expand the Clinic menu, then Click on "Logs"

Account Settings

Stats

Logs

Web Client

Clinic API Logs

| 1 Day ⌄ | Enter any part of the ITEM or DATA fields | Search |

Logs duration filter
The logs can be filtered by 1 Day, 7 Days, 30 Days, Monthly & All periods. Select the desired filter and click "Search"

Search logs
You can search the logs for matching items and data. e.g Created, deleted or username.

User
The username of the user who made the change.

Type
The area that the API Request related to.

Item
Appointment/clinic unique reference id or user permissions change.

Data
The action that was performed. e.g Created, edited or deleted.

All Records over the past 1 day(s)

User	Time	Type	Item	Data
automationdatamaster	11/24/20 10:08:30	appointment	8bec7a0c-0b79-4989-9343-f7485455490c	Created
automationdatamaster	11/24/20 10:08:29	appointment	49347c95-ba06-475d-9582-4058ed93e36c	Created
automationdatamaster	11/24/20 10:08:29	appointment	4ca5f23e-a1dd-47a4-a1d5-e6619513d167	Created
automationdatamaster	11/24/20 10:08:28	appointment	30e0fa4f-be76-43de-b3f1-bec6838eac9b	Created
automationdatamaster	11/24/20 10:08:27	appointment	1eac32d1-dcd0-48f3-a814-524e634fcb0c	Created
automationdatamaster	11/24/20 10:08:27	appointment	89125f0b-a899-445f-9be6-c8017e3f069f	Created
automationdatamaster	11/24/20 10:08:26	appointment	399b552a-0c80-4a23-80a7-ed757521fb0f	Created